

April 20, 2026

Dear Customer,

*At PIP, our mission is to be the global leader in personal protective equipment, with best-in-class head-to-toe products and customer service. Aligned with this commitment, we are contacting you because PIP recently observed non-conforming product variations in certain lots of 7583P100L and 7582P100L North™ filter cartridges.*

*After observing these variations in certain lots of filter cartridges, our quality and engineering teams conducted extensive rounds of testing which concluded a non-harmful, but non-conforming, minor amount of fine carbon particulate ‘dust’ can potentially escape from the cartridge during use. Our testing also indicated that the filter cartridges continue to perform their intended function of filtering external particulates and Acid Gas vapors in all circumstances. Though our extensive testing has determined there is no change to the amount of safety protection these products provide the user, out of an abundance of caution, we have quarantined the affected lots to fully assess whether the material can be released for sale after an exhaustive and conclusive Nonconforming Respirator Investigation (NRI) is complete. Our team has worked diligently to determine the root cause of the carbon dusting issue and are implementing certain manufacturing changes to ensure future production is not affected. We are aiming to have these changes complete over the next 4 weeks, however, this may be extended.*

*While the NRI is in process, we are offering a more comprehensive product the Defender™ multi-gas cartridge, 75SCP100L, as a substitute. To help mitigate this inconvenience, we will be happy to fulfill any open orders, or future orders that are placed in advance of the completion of our manufacturing changes, with this more encompassing cartridge at no additional cost to you. If you have an unused 7583P100L or 7582P100L North™ filter cartridge from lot 01E5 to 01C6 or produced between dates 05/01/2025 and 03/01/2026 and do not wish to use or resell this filter cartridge, please contact your distributor or PIP seller to inquire about a replacement Defender™ multi-gas cartridge (lot info can be found on cartridge bottom; production date printed on carton box).*



*We will keep you advised of any updates regarding this issue and appreciate your partnership and patience as we work to ensure your orders are fulfilled as expeditiously as possible. If you have any further questions, please don't hesitate to reach out to our customer service team or your sales representative at any time.*

Sincerely,

A handwritten signature in black ink that reads "Bryan Piano".

Bryan Piano

Director Product Management - Respiratory

**PIP GLOBAL SAFETY**

25 British American Blvd. | Latham, NY 12110

+1 855-284-6800 | [www.pipglobalsafety.com](http://www.pipglobalsafety.com)

