

Reducing Workplace Violence in Gas Stations and Convenience Stores

FOR EMPLOYERS

Train workers to move to a safe place and call 911 if they do not feel safe!

How to keep workers safe

Security



- Use working alarm systems connected to the police department.
- Ask the police department to remove any observed trespassers.

Doors and exit routes



- Make sure workers can see entrance and exit doors to escape if needed.
- Keep exit routes clear and easy to access, not blocked by inventory or anything else.
- Have doors with working locks and clear policies for when to lock them.

Improve visibility



- Ensure that security cameras record the intended area, with no blind spots.
- Do not allow signs or displays on store windows so police can see inside.
- Use curved mirrors to show a wider view.
- Keep shelves low so intruders can't use them to hide.

Decrease access to money



- Use a drop safe and have workers drop money into it often. Time-lock safes can only be opened at certain times.
- Post signs saying, "Employees can't access the safe."
- Keep minimal cash at the store.
- Place bullet-proof glass between customers and workers who handle money.

Provide safe escape



- Designate a separate safe area for workers that includes an exit to the outside, a phone and/or quiet alarm.
- Have work areas and storage spaces that only workers can access.
- Make sure emergency exits, even those rarely used, are not blocked. Customers and workers might need these exits during a dangerous situation, such as an active shooter.
- Train workers what to do if
 - someone robs the store, including not risking their life or fighting back if the person indicates they only want money.
 - there is an active shooter, including safe places to go and exit routes.



Scan to read the full Workplace Solution document about reducing violence in gas stations and convenience stores:
[Reducing Workplace Violence in Gasoline Stations and Convenience Stores](#) | NIOSH | CDC

Get More Information

1-800-CDC-NIOSH (1-800-232-4636) | cdc.gov/cdc-info | cdc.gov/niosh

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