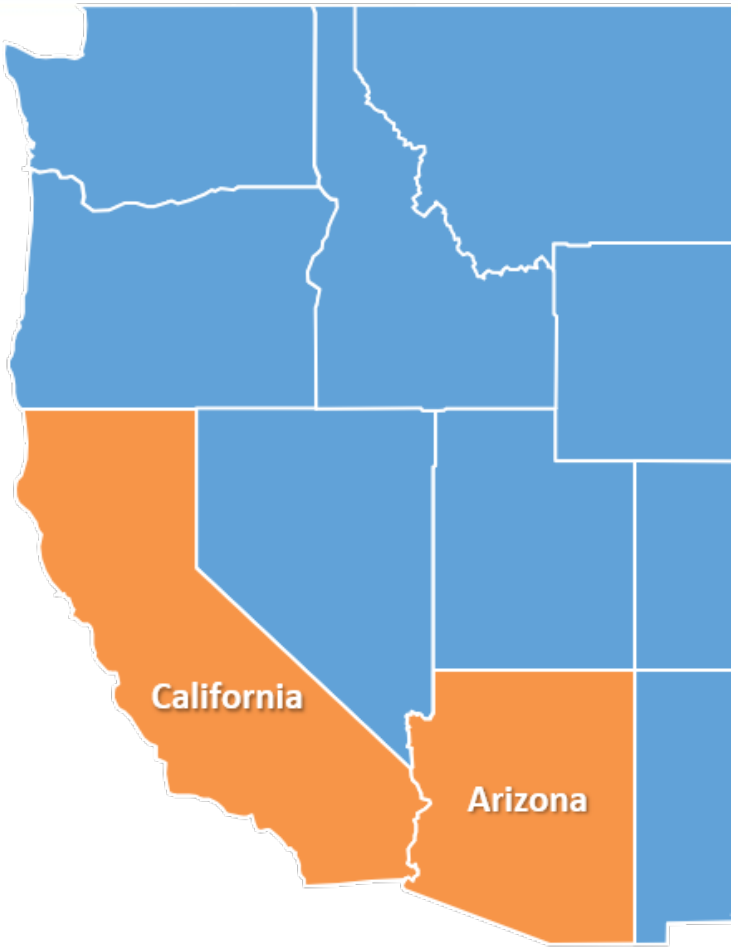
Quality Innovation Network-Quality Improvement Organization (QIN-QIO) Assistance With National Healthcare Safety Network (NHSN) Reporting

Simi Williams, MPH, RAC-CT, CPHQ
Senior Quality Improvement Specialist
Health Services Advisory Group (HSAG)

HSAG QIN-QIO: Who We Are

- HSAG is the Medicare QIN-QIO for Arizona and California.
- QIN-QIOs in every state and territory are united in a network administered by the Centers for Medicare & Medicaid Services (CMS).
- The QIN-QIO Program is the largest federal program dedicated to improving health quality at the community level.



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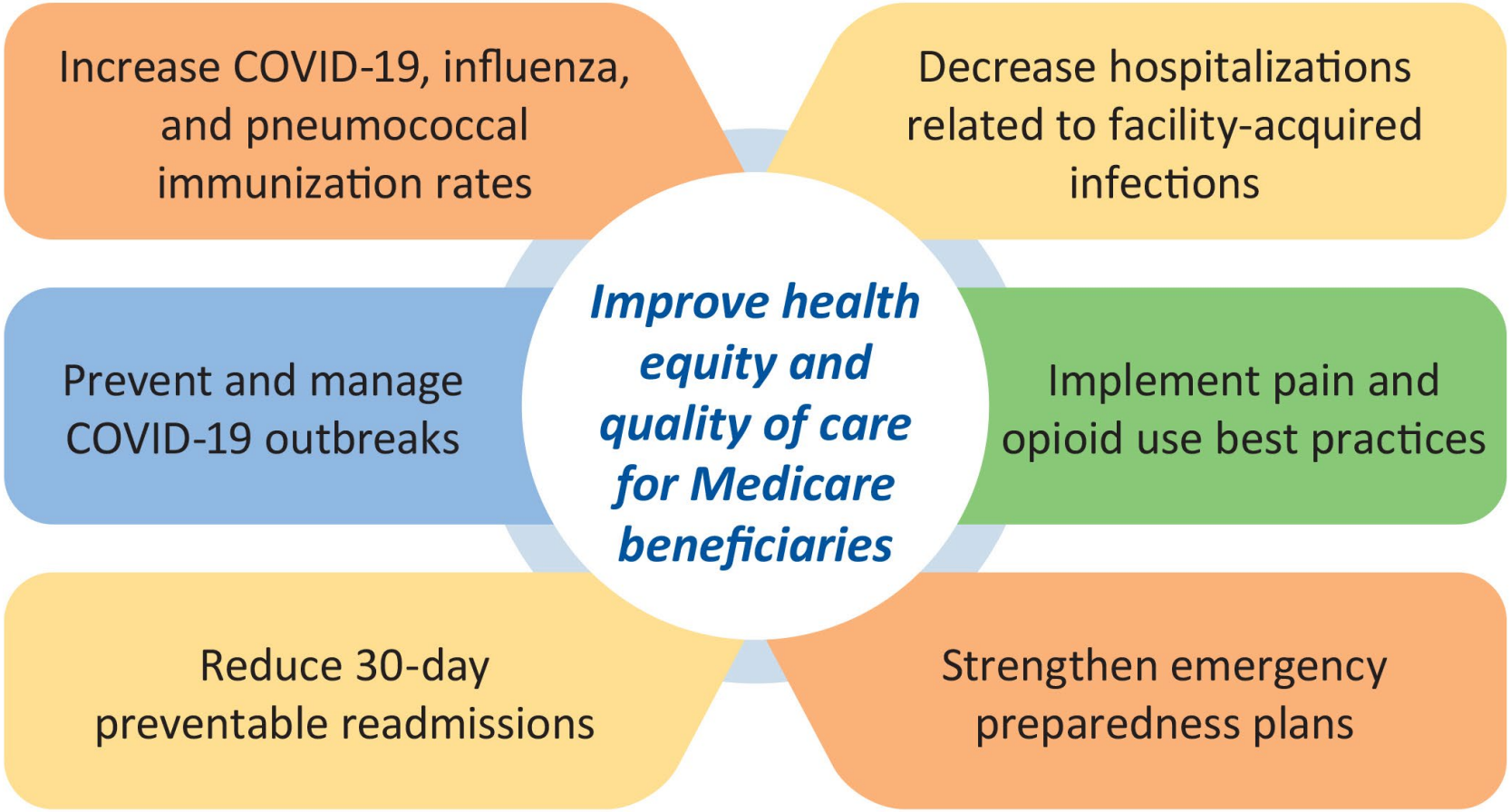
HSAG QIN-QIO: What We Do for Medicare Beneficiaries



Objectives

Explore the timeline of NHSN reporting for long-term care facilities (LTCFs).

Discuss how to use data to target improvement efforts.

Review resources that can assist with consistent and accurate NHSN reporting.

NHSN

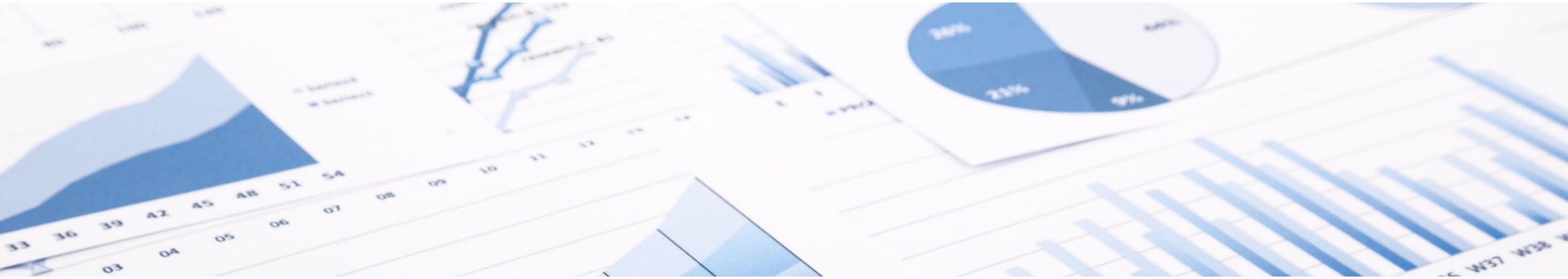
NHSN Features

- Facilities required to report to NHSN:
  - Acute care hospitals
  - Long-term acute care hospitals
  - Inpatient rehabilitation facilities
  - PPS-exempt cancer hospitals
  - Outpatient dialysis facilities
  - **LTCFs**

- Is the nation's most widely used healthcare-acquired infection (HAI) tracking system.
- Provides facilities, states, regions, and the nation with:
  - Data needed to identify problem areas.
  - A means to measure the progress of prevention efforts.
- No cost to users.

PPS = Prospective Payment System
www.cdc.gov/nhsn/cms/index.html

Using Data to Target Improvement Efforts

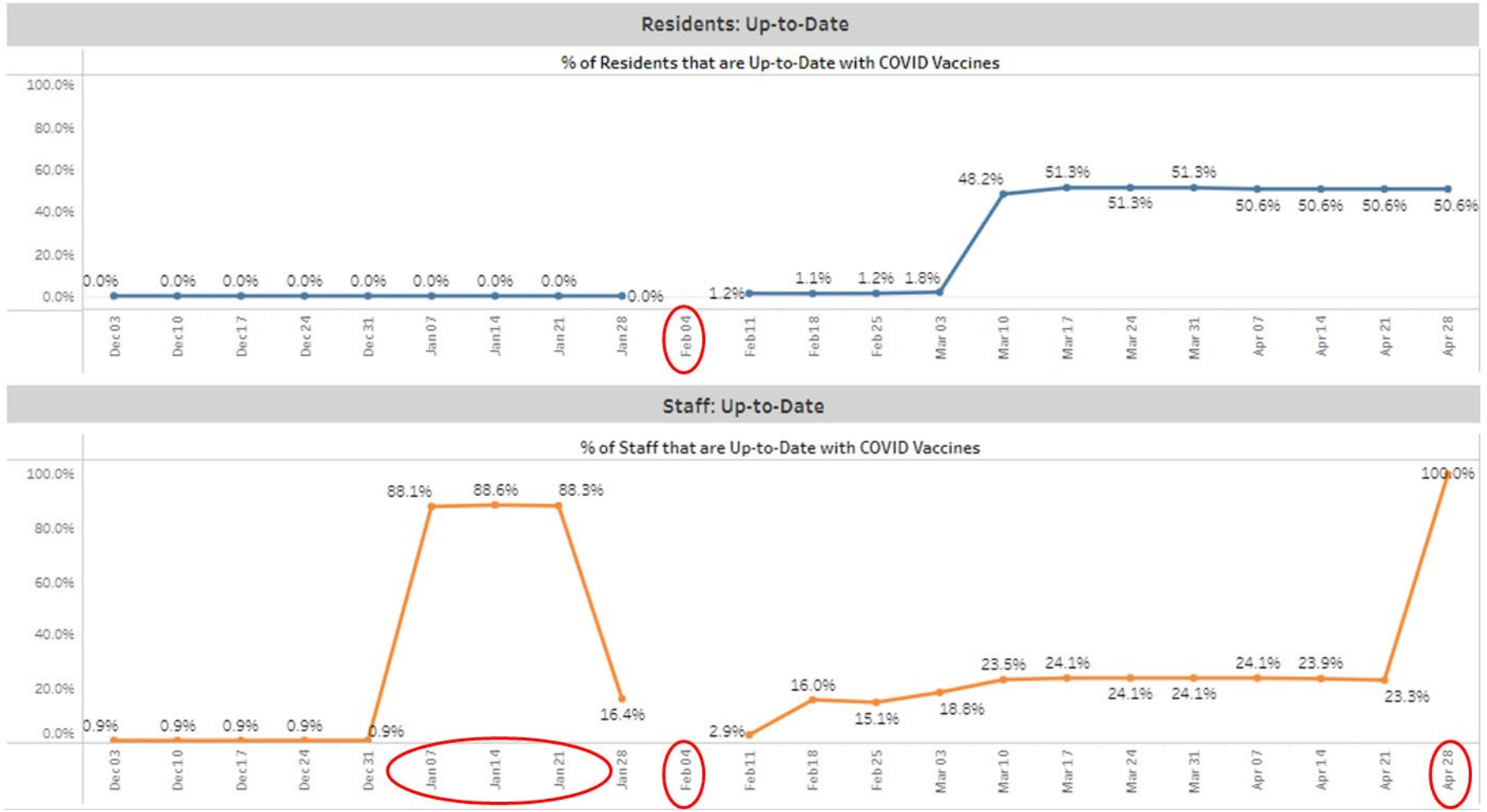


Prioritizing Outreach

1. CMS COVID-19 LTCF Data
   - data.cms.gov
2. HSAG State-Specific Group in NHSN
   - Review data in real time
   - Validate data corrections

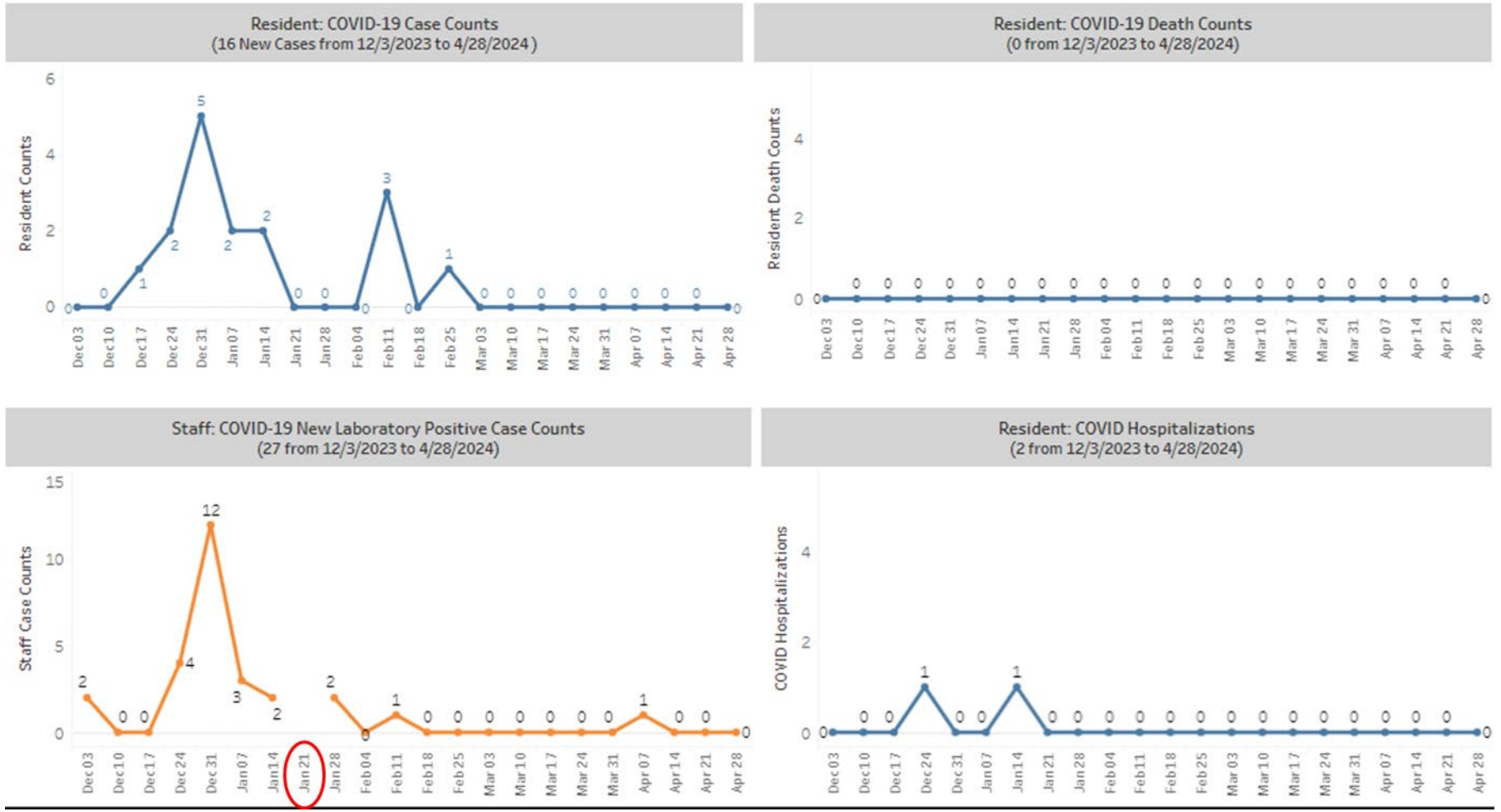
data.cms.gov/covid-19/covid-19-nursing-home-data
www.cdc.gov/nhsn/pdfs/groups-startup/creategroup-current.pdf

HSAG COVID-19 Vaccine Trend Reports



Data have been obtained from NHSN.

HSAG COVID-19 Run Charts



Data have been obtained from NHSN.

www.hsag.com/contentassets/f014232a13544a3a9154383419c9ee37/boosteractionplanfinalv2.docx

Common LTCF Barriers to Data Accuracy

Staffing Shortage and Turnover

Inconsistent and Incomplete Data Collection

NHSN Access Limitations

Not Adhering to Current NHSN Surveillance Guidance

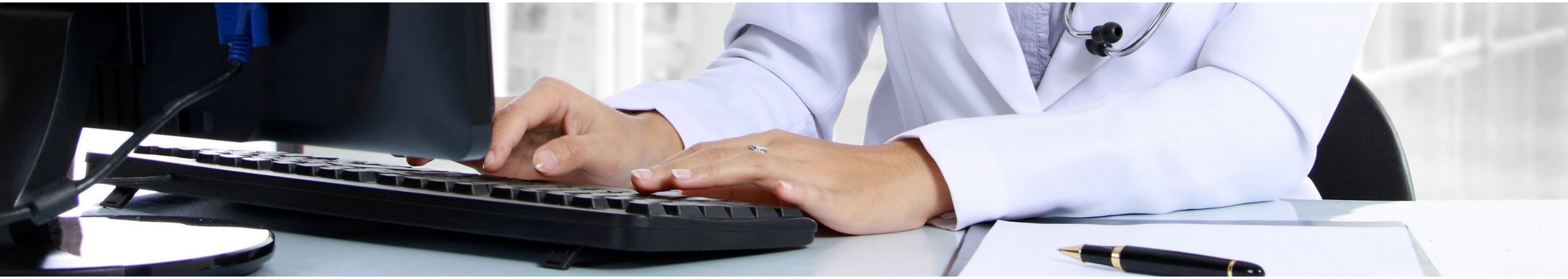
Educational Opportunities

- National trainings hosted by the Centers for Disease Control and Prevention (CDC)
- On-demand NHSN recorded education
- HSAG-hosted events:
  - Monthly NHSN and HAI updates and office hour calls
  - Statewide nursing home infection prevention webinars and COVID-19 care coordination post-acute care calls

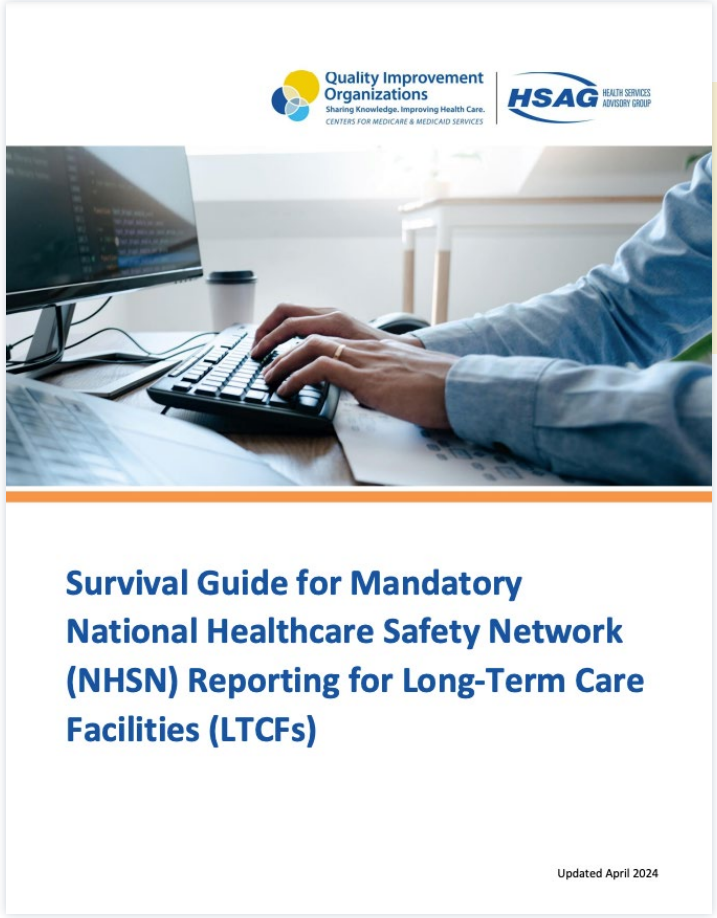
Data-Driven, One-on-One Assistance

- Enrollment and access to NHSN
- Coaching on NHSN modules
  - How to enter required weekly vaccination data
  - How to correct data errors from previous weeks
- Vaccine data tracking tools
  - Person-level reporting in NHSN
- Registration to statewide immunization registries

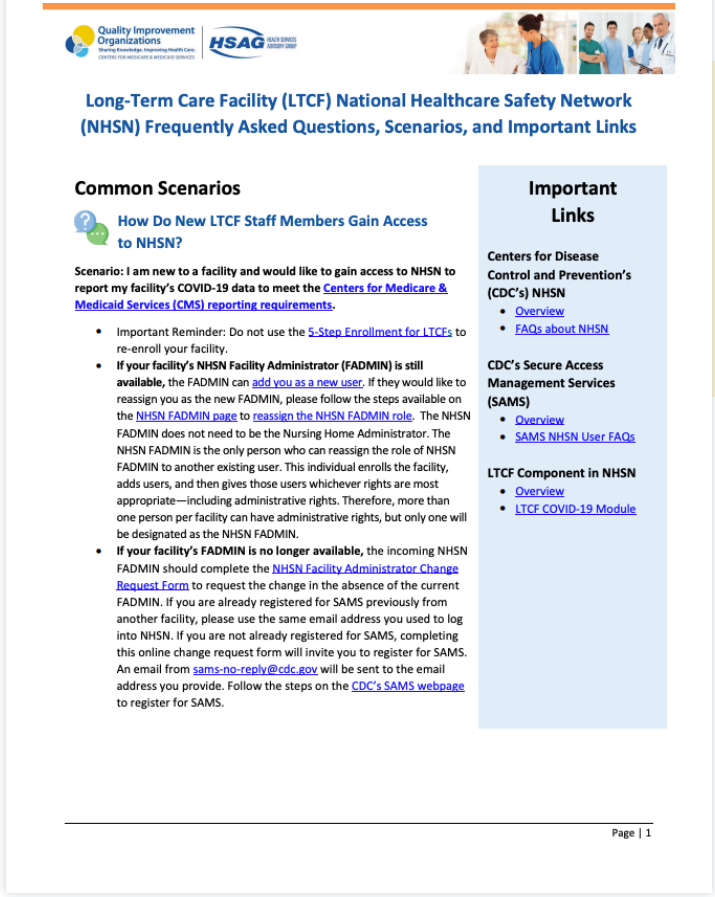
Tools and Resources



HSAG NHSN Resources



[Survival Guide for Mandatory NHSN Reporting for LTCFs]



[Frequently Asked Questions Regarding NHSN Access Issues]

Best Practices

- Check your NHSN account every Friday to ensure your data have been submitted properly.
- Ensure that a minimum of 2 staff members have access to your facility's NHSN account at all times.
- Use the Person-Level Reporting Tool.
- Submit your Annual Influenza Vaccination Report prior to May 15 each year.
- **Contact your QIN-QIO for resources and assistance with NHSN.**

qioprogram.org/locate-your-qin-qio?field_qio_zone_states_value=All

Thank you!

Simi Williams
swilliams1@hsag.com

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HSAG HEALTH SERVICES ADVISORY GROUP

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