

QUICK REFERENCE GUIDE

How to Resolve PSC Alerts

AUR



An alert for AUR may be an alert for Missing Events or Missing Summary Data.

Missing Events

The NHSN Alerts tell you that you haven't yet submitted data for something listed in your Monthly Reporting Plan. The Missing Event alert specifically tells you that you have reported AR Option summary data for those location/months, but you have not yet reported AR Events. Missing AR Event alerts will appear within the Missing Events tab of the AUR alerts screen as shown in the screenshot below:


Antimicrobial Use and Resistance (AUR) Alerts

Include alerts for the following time period:
 Beginning Ending
 mm/yyyy 1 mm/yyyy 1 **Submit** **Clear Time Period**

Missing Events

Missing Summary Data

Event Type	Location Code	CDC Location	Month/Year	Alert Type	Report No Events
AR Event	ED	ED	01/2025	Summary but no events Add event	☐
AR Event	FACWIDEIN	FACWIDEIN	07/2023	Summary but no events Add event	☐
AR Event	FACWIDEIN	FACWIDEIN	05/2023	Summary but no events Add event	☐

Resolving AR Missing Events

To clear the Missing Event alerts, you will need to submit the AR Event CDA files for the months listed on your alerts screen. If you thought you had already uploaded these data, it is possible an error occurred during the original upload process and these specific files failed to import or were not included

in the original upload. During the resubmission process, pay special attention to the number and type of files included in your upload as well as any errors that may show up on the PDF submission report. Work with your vendor representative to find missing files or resolve any errors.

It would be rare, but not unheard of, to have zero AR Events to report for FacWideIN for a given month based on the criteria for determining whether something is an AR Event. For example, any urine specimen in which *E. coli* was cultured would be eligible to be reported regardless of the susceptibility of that organism to the drugs tested by the lab. However, now that hospitals are reporting AR Summary data for individual inpatient locations, there may be specific individual units that do not have specimens that meet the AR Event criteria. If there were zero specimens collected with eligible organisms for a given month, you can click the **Report No Events** box for the months in question on the Alerts screen. View our guide for more information on how to [report no events \[PDF – 395 KB\]](#).

If you do not yet have AR Event reporting from your vendor software set up, we request that you remove the AR Option check boxes on your Monthly Reporting Plan for the time being, instead of clicking the **Report No Events** box. Clicking the **Report No Events** box tells NHSN that your facility identified no specimens that met the criteria for an AR Event (in other words, a “true zero”). It would not be appropriate to report no events because you were not able to report AR Events from your vendor software.

Missing Summary Data

The Missing Summary Data alert specifically tells you that you have not yet reported AU and/or AR summary records for those locations/months listed in your Monthly Reporting Plan. Missing AU and/or AR Summary alerts will appear within the AUR alerts section on the Missing Summary tab of the alert screen as shown in the screenshot below:

Include alerts for the following time period:

Beginning Ending

mm/yyyy 1 mm/yyyy 1

Submit Clear Time Period

Missing Events

Missing Summary Data

In-plan locations with no associated summary data.

Summary Type	Location Code	CDC Location	Month/Year	Alert Type
AR Summary	ED	OUT:ACUTE:ED	03/2024	No data entered Add Summary
AU Summary	ED	OUT:ACUTE:ED	03/2024	No data entered Add Summary
AU Summary	FACWIDEIN	FACWIDEIN	03/2024	No data entered Add Summary
AU Summary	24_HR OBS	OUT:ACUTE:WARD	01/2021	No data entered Add Summary
AU Summary	FACWIDEIN	FACWIDEIN	01/2021	No data entered Add Summary
AR Summary	FACWIDEIN	FACWIDEIN	04/2020	No data entered Add Summary
AR Summary	FACWIDEIN	FACWIDEIN	09/2017	No data entered Add Summary
AU Summary	FACWIDEIN	FACWIDEIN	09/2017	No data entered Add Summary
AU Summary	TEST1	IN:ACUTE:CC:B	09/2017	No data entered Add Summary
AU Summary	ABC1234567	IN:ACUTE:CC:B	10/2016	No data entered Add Summary

An alert on the Missing Summary Data tab means your facility has not yet uploaded an AU or AR summary or denominator record for a location listed in your NHSN Monthly Reporting Plan. Please upload the missing record(s) to clear the alert(s).

Resolving AU and AR Summary Data Alerts:

Missing AU and AR summary data alerts indicate that the AU or AR Option was selected in your monthly reporting plan, but the corresponding data were not imported into NHSN. To resolve these alerts, you can submit the AU and/or AR data for the affected locations and months.

If you thought you had already uploaded these data, it is possible an error occurred during the original upload process and these specific files failed to import or these summary files were not included in your original zip file submission. During the resubmission process, pay special attention to the number and type of files included in your upload as well as any errors that may show up on the PDF submission report. Work with your vendor representative to find missing files or resolve any errors.

If your hospital is not yet ready to upload AU and/or AR data, we'd recommend removing the items from your Monthly Reporting Plan to clear the Missing Summary Data alerts. When your hospital is ready to upload data, please add the locations back to your Monthly Reporting Plan accordingly.