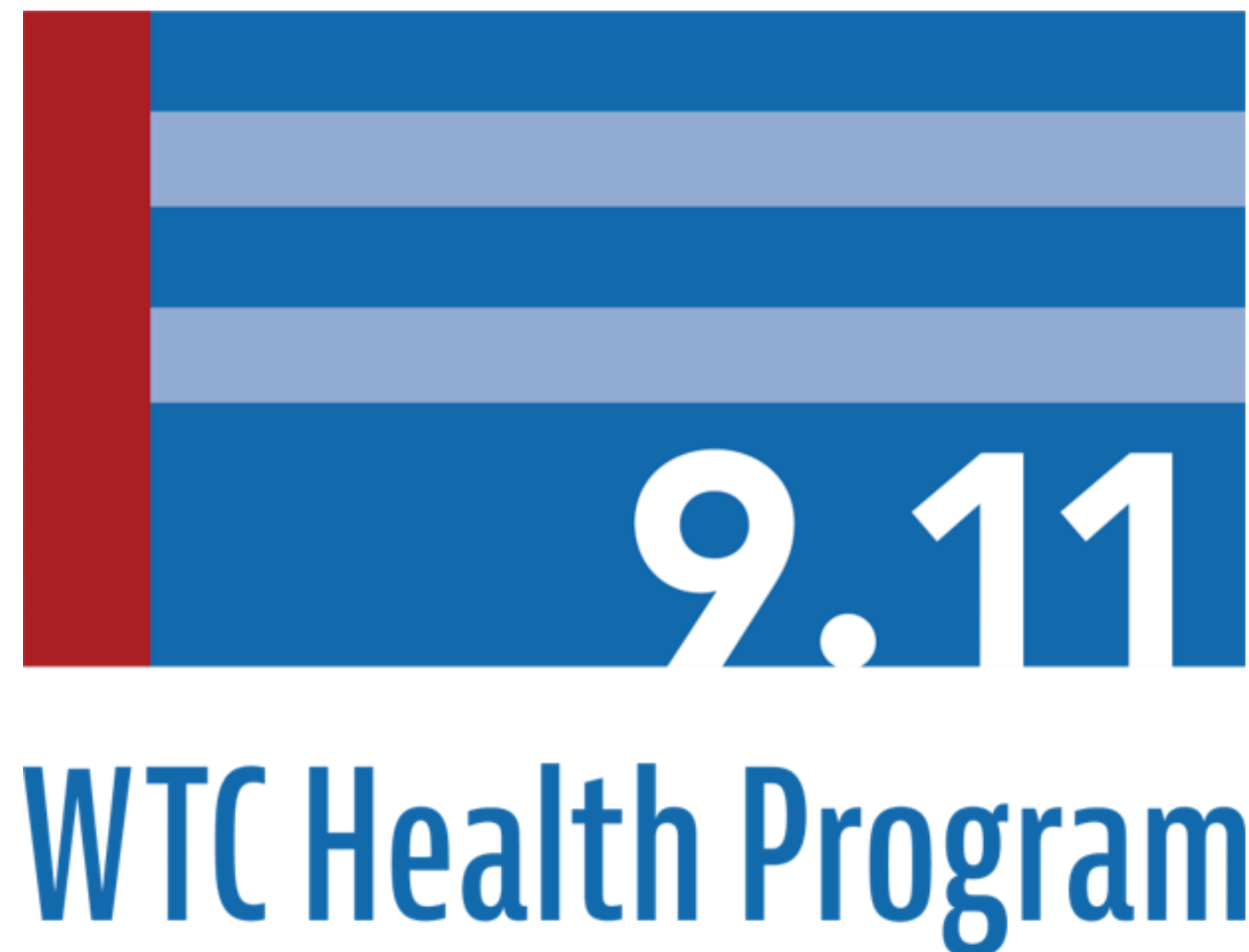


World Trade Center Health Program

External Quarterly Program Summary

Publication Date:
February 1, 2026

Program Data Through:
December 31, 2025



DISCLAIMER: The findings and conclusions in this report do not necessarily represent the official position of the National Institute for Occupational Safety and Health (NIOSH), Centers for Disease Control and Prevention (CDC), or World Trade Center (WTC) Health Program. The WTC Health Program is providing this data for informational purposes only, and it should be viewed as preliminary and not definitive. Data may change or be further refined as more information becomes available. Do not cite or rely on this information for official or research purposes; this data should not be used to evaluate performance. Neither CDC, NIOSH, or the WTC Health Program assumes any legal liability for the accuracy, completeness, or usefulness of the information. Mention of any company or product does not constitute endorsement by CDC, NIOSH, or the WTC Health Program.

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The following note applies to several pages on this dashboard.
Enrollment over Lifetime of Program consists of all unique individuals ever enrolled in the Program, including those individuals who have been subsequently disenrolled or died. The Program does not track cause of death for deceased members; thus, cause of death may or may not be WTC-related.
Currently enrolled members do not include deceased or disenrolled members.

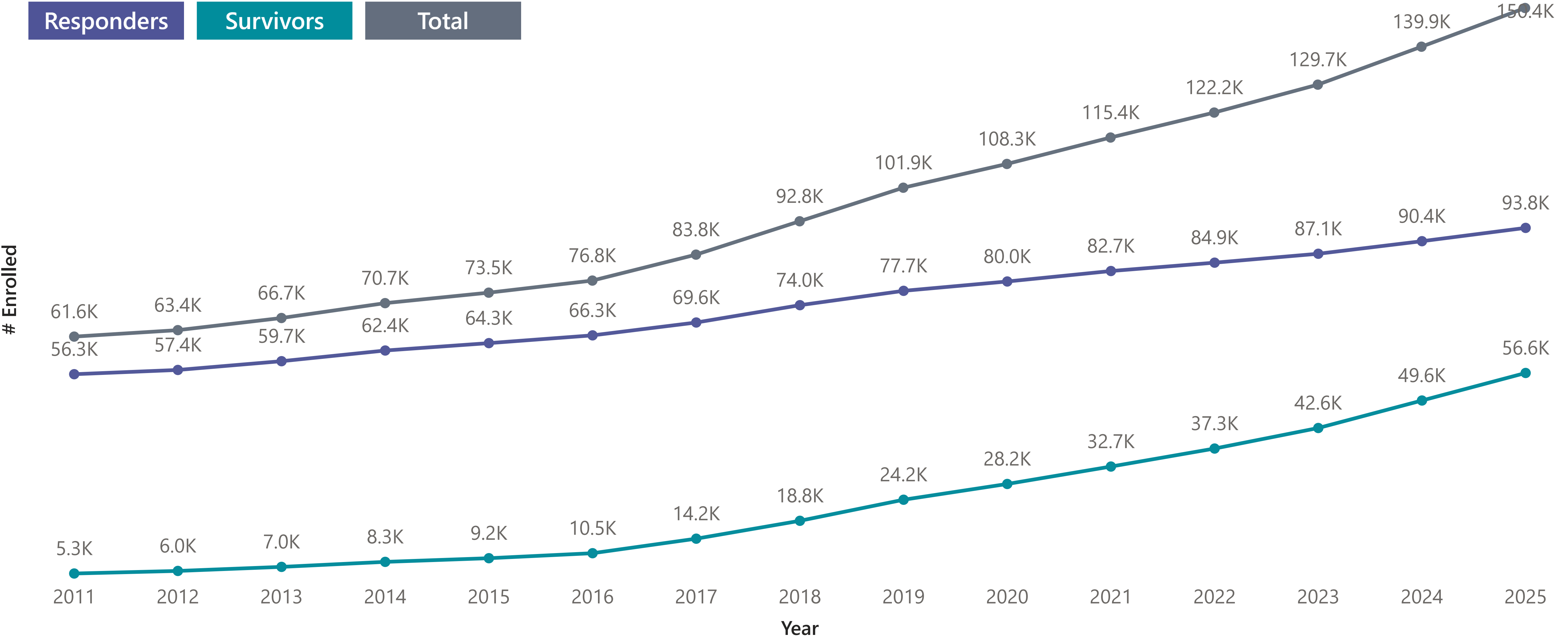
WTC Health Program Enrollment

1. Change in Total Enrollment Over the Lifetime of the Program

Responders

Survivors

Total



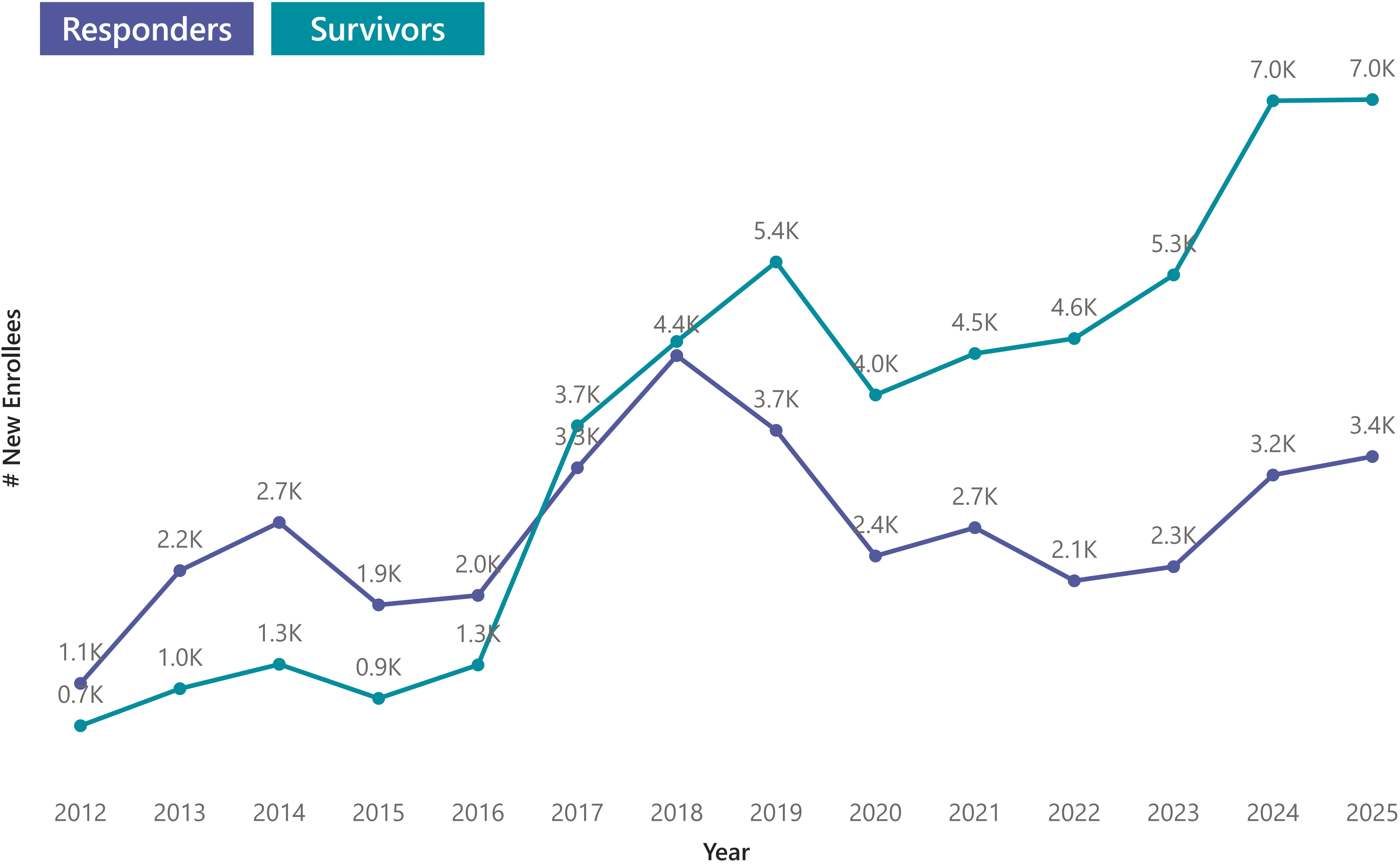
Enrollment over Lifetime of Program consists of all unique individuals ever enrolled in the Program, including those individuals who have been subsequently disenrolled or died. Deceased members include all causes of death; cause of death may or may not be WTC-related.

Currently enrolled members (as seen on subsequent pages) do not include deceased or disenrolled members.

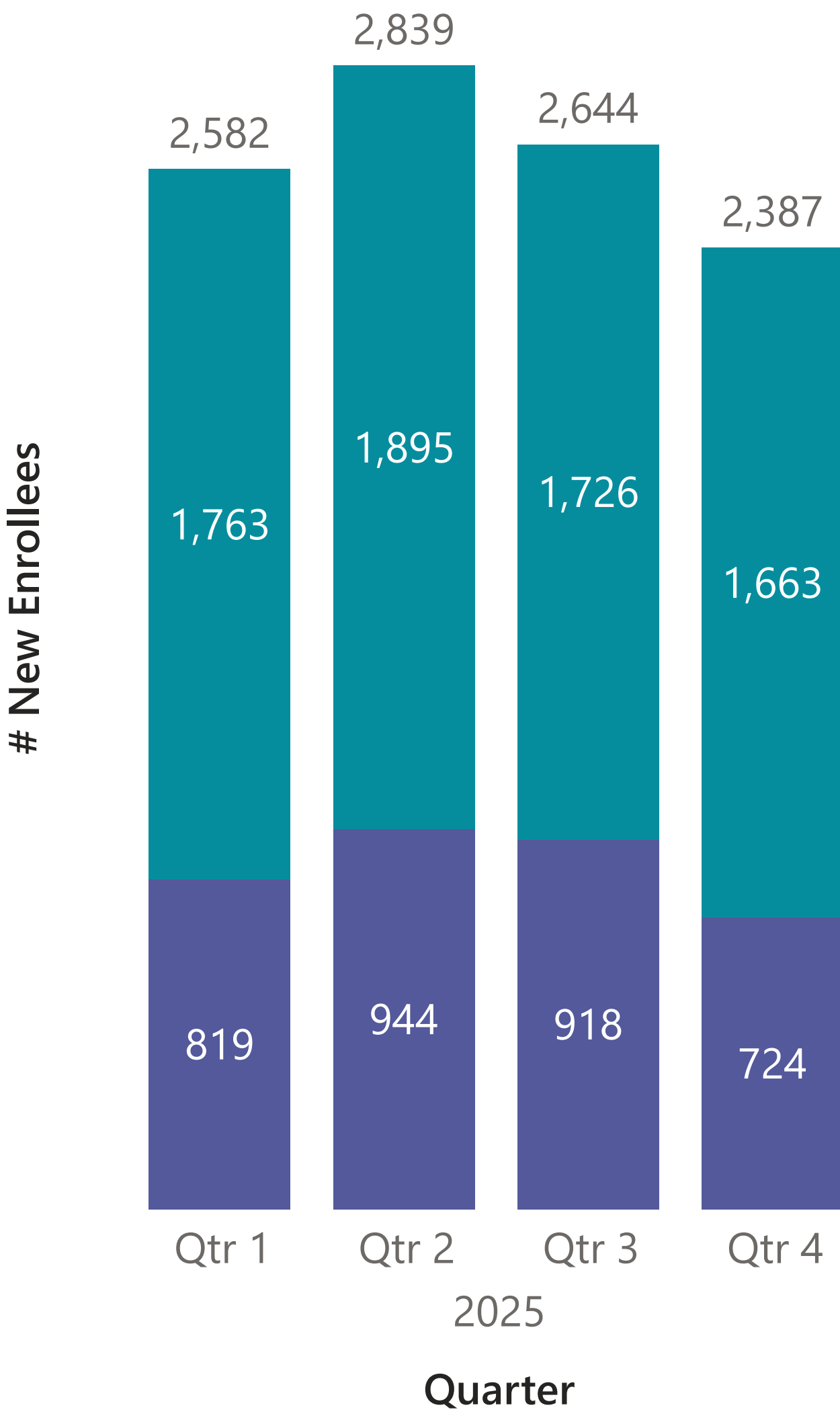
Enrollment Data Thru:
December 31, 2025

WTC Health Program Enrollment

2. New Enrollments Per Year Over Time



3. New Enrollments Per Quarter this Calendar Year (CY)

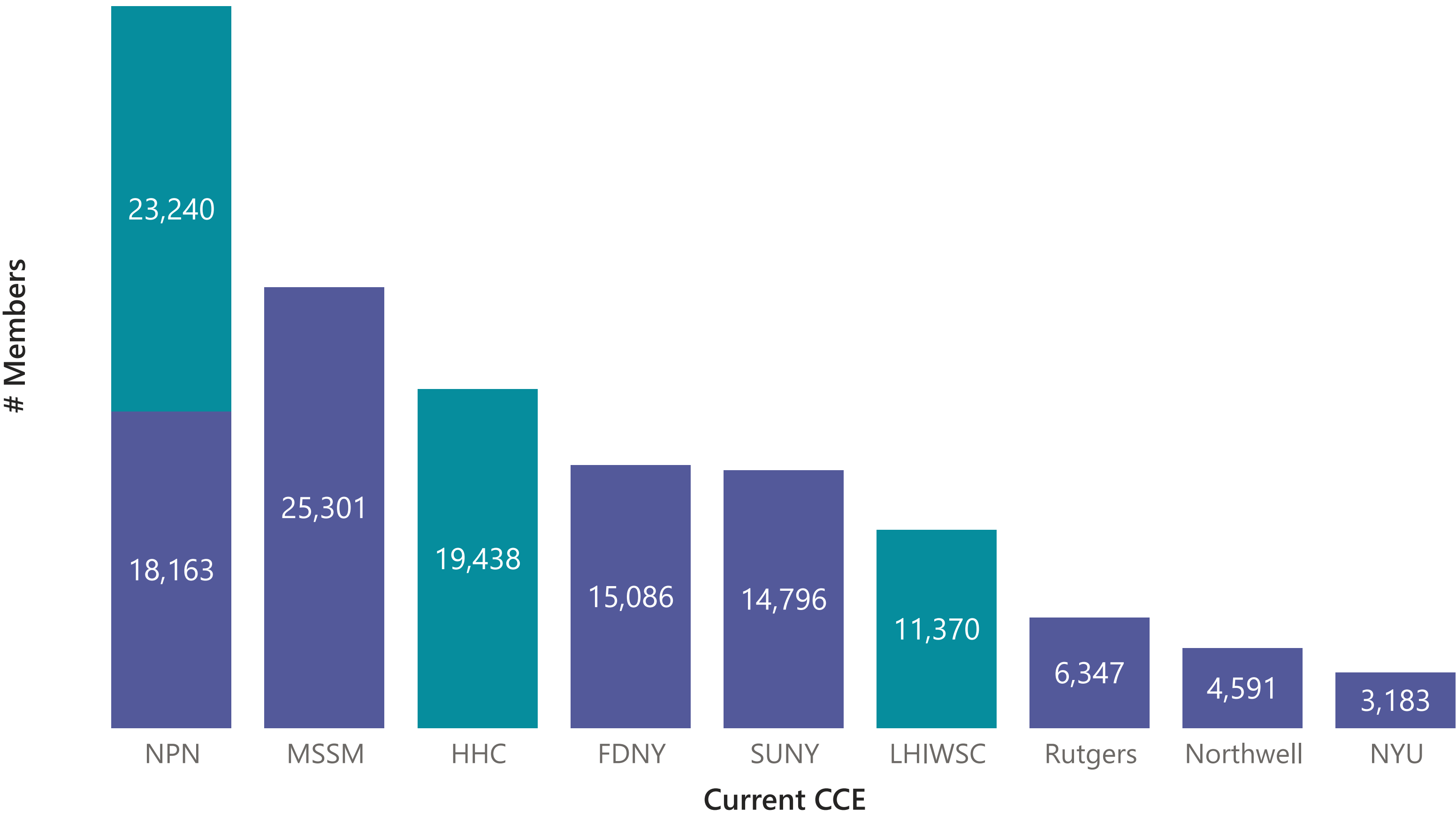


Note on Figure 2: 'New Enrollees' are those new members enrolled in the stated calendar year; numbers are not cumulative.

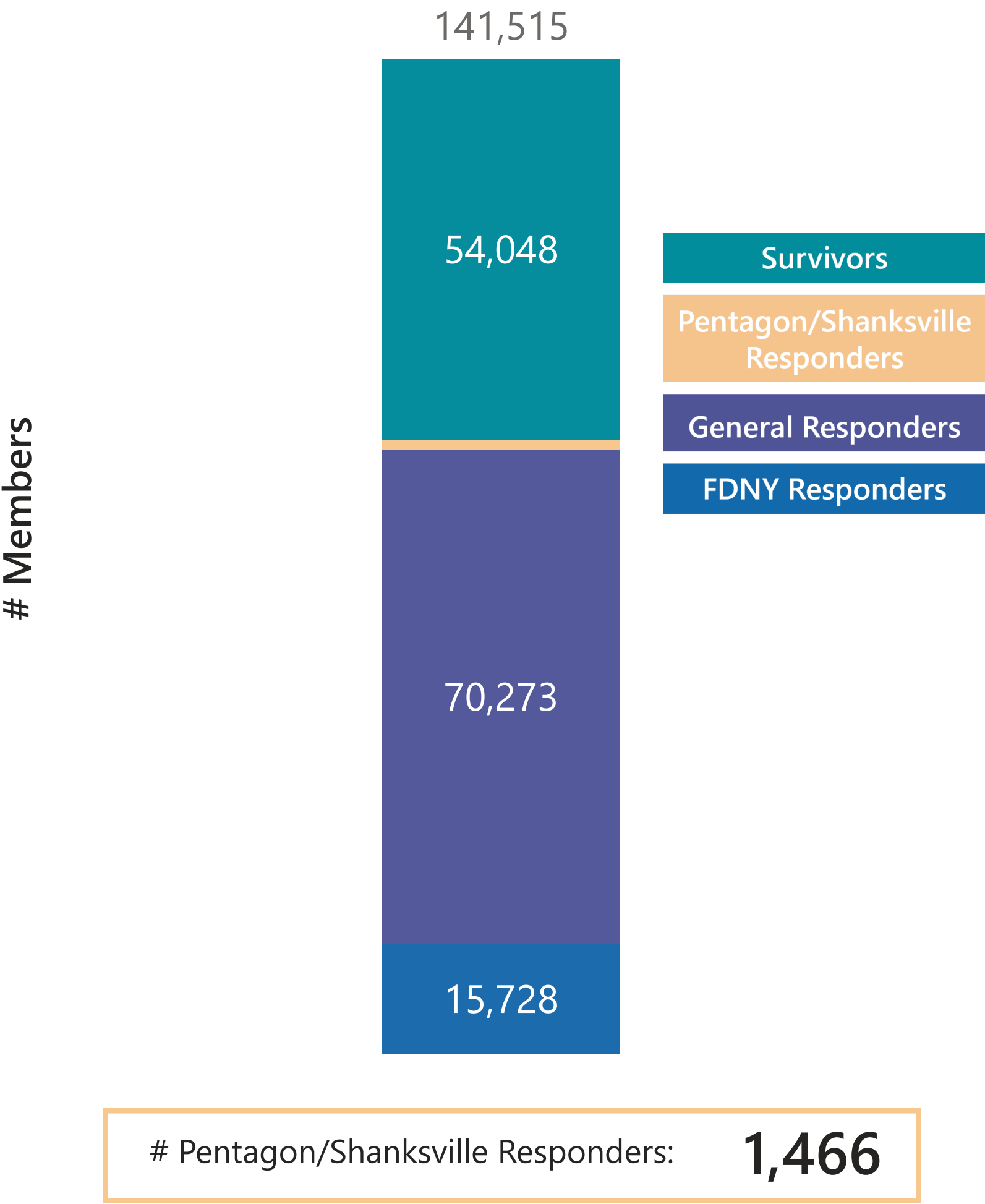
CCE Enrollment and Member Type

4. Currently Enrolled Members by Clinical Center of Excellence (CCE)

Member Type ● Responder ● Survivor



5. Currently Enrolled Members by Type

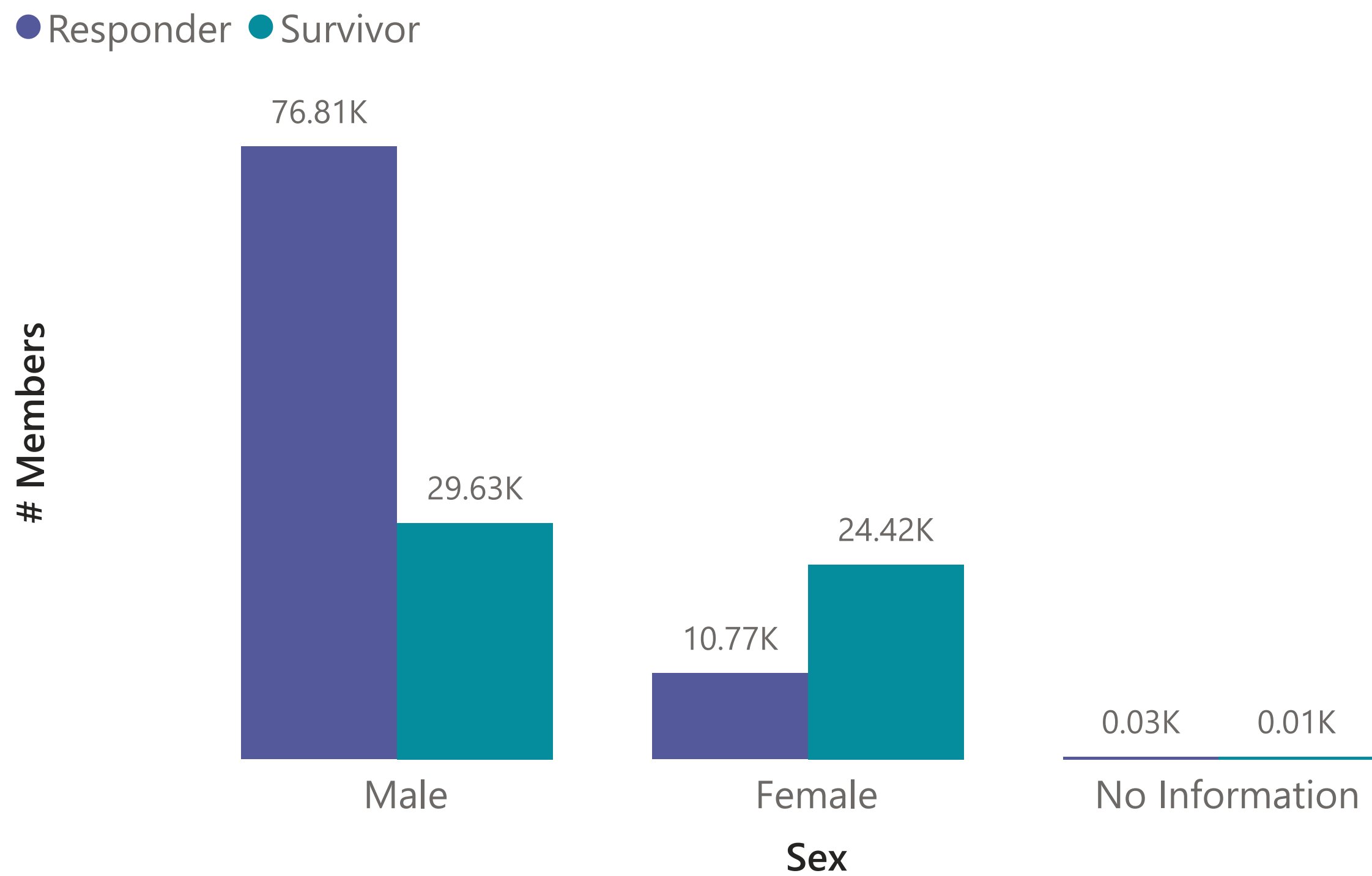


Note on CCEs and Nationwide Provider Network (NPN): CCEs serve specific survivor or responder populations in the New York metropolitan area; the NPN serves both responder and survivor members residing outside of the New York metropolitan area. Members who are not actively assigned to a CCE are not included in Figure 4.

CCE Abbreviations: Icahn School of Medicine at Mount Sinai (MSSM), NYC Health and Hospitals (HHC), Fire Department of the City of NY (FDNY), State University of NY, Stony Brook (SUNY), William Street Clinic (LHIWSC), New York University Grossman School of Medicine (NYU)

Demographics of Currently Enrolled Members

6. Total Membership: Sex

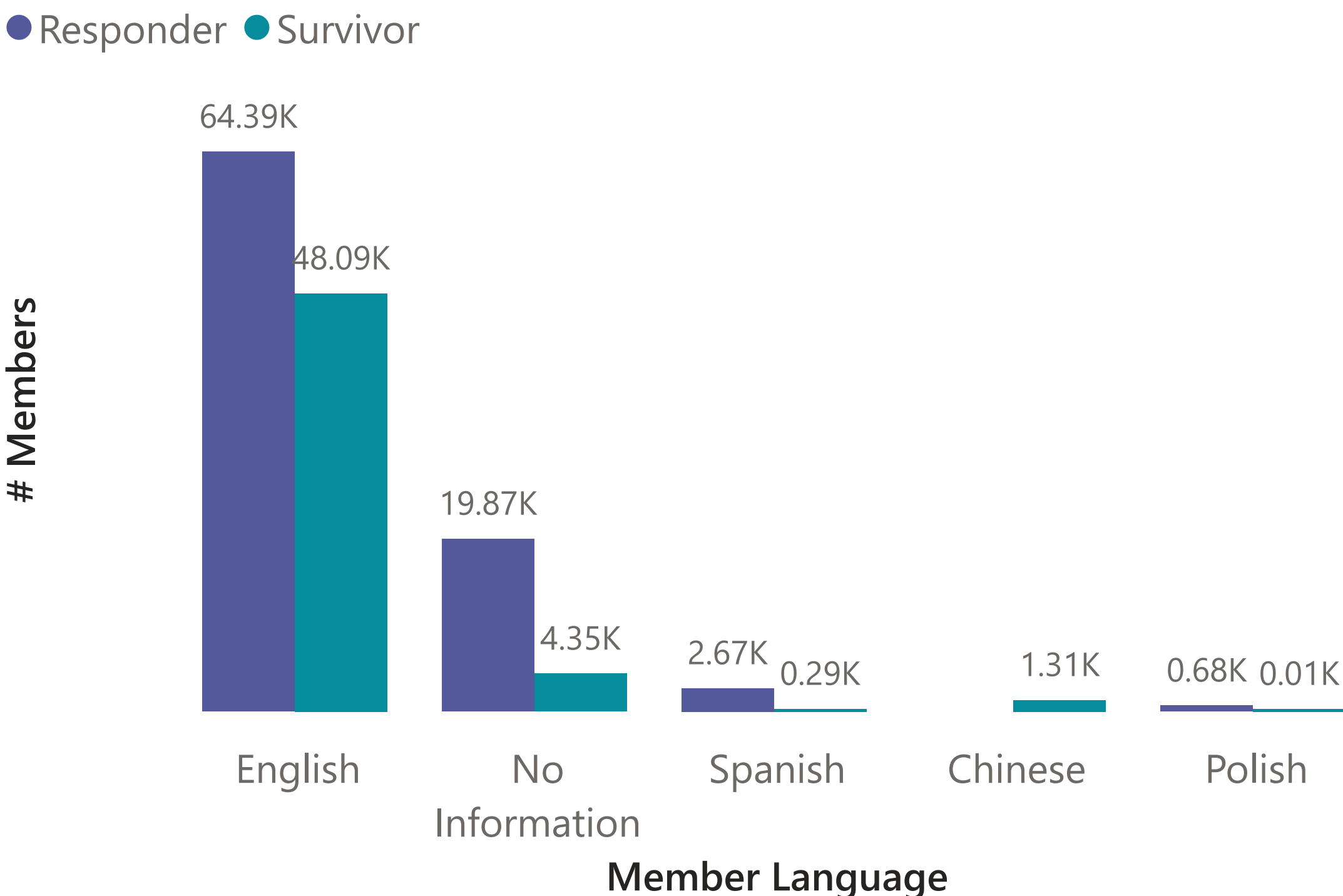


Percent of Total Membership: Sex



Sex ● Female ● Male ● No Information

7. Total Membership: Preferred Language



Percent of Total Membership: Preferred Language

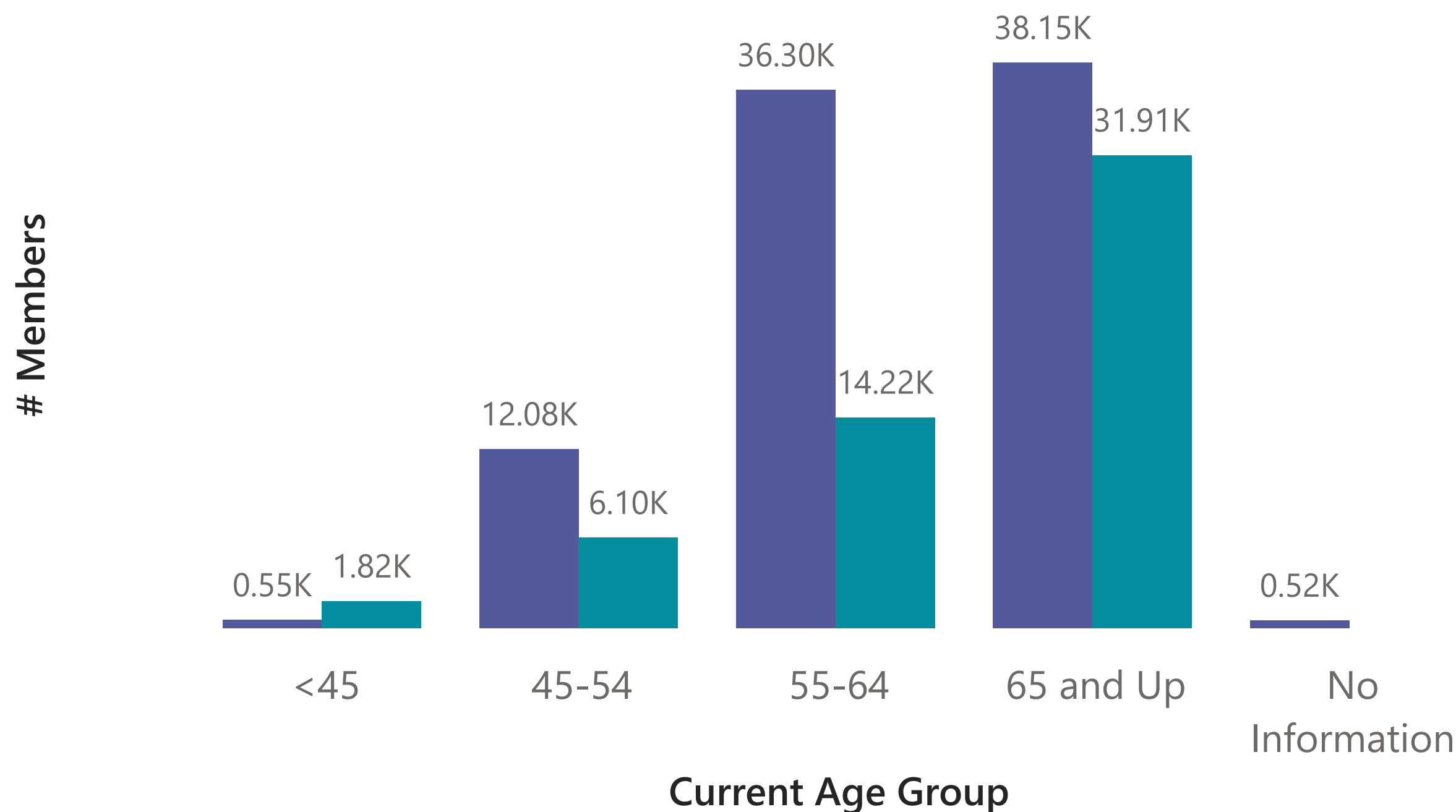


Member Language ● Chinese ● English ● No Information ● Polish ● Spanish

Age Distribution of Currently Enrolled Members

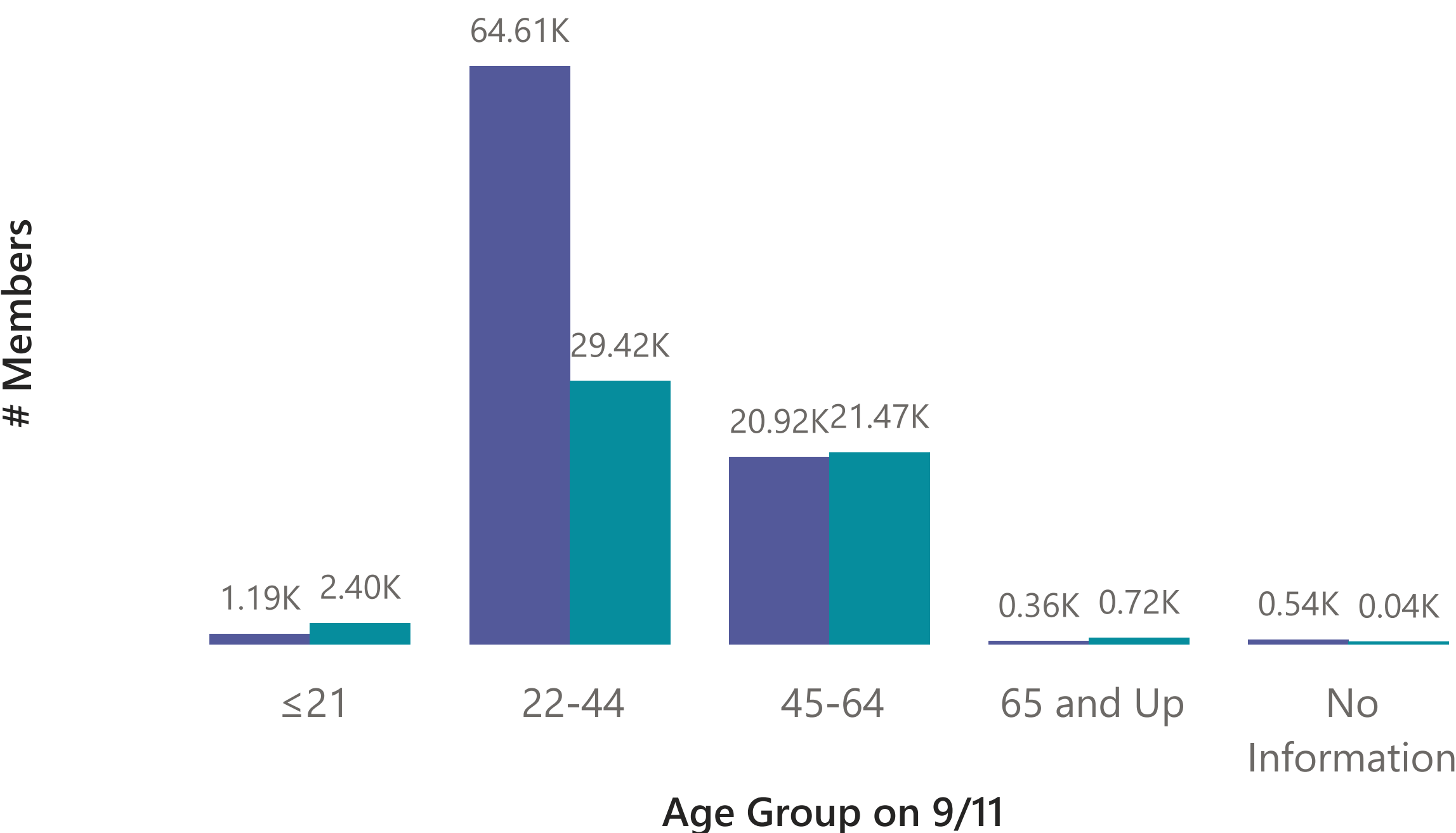
8. Current Member Age

● Responder ● Survivor



9. Member Age on 9/11

● Responder ● Survivor



Percent of Total Membership: Current Age



Percent of Total Membership: Age on 9/11



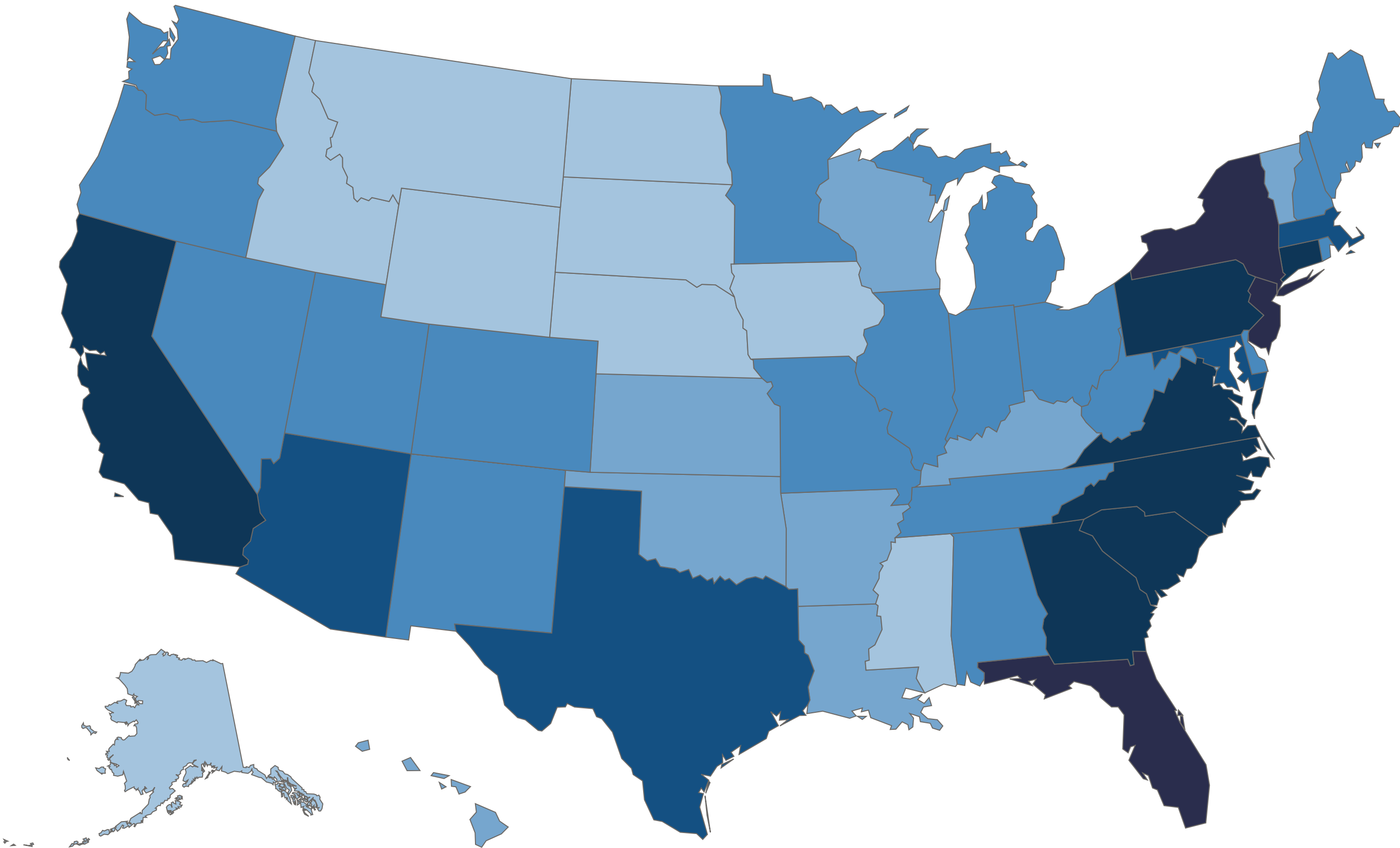
Current Age Group ● <45 ● 45-54 ● 55-64 ● 65 and Up ● No Information

Age Group on 9/11 ● ≤21 ● 22-44 ● 45-64 ● 65 and Up ● No Information

Geographic Distribution of Program Membership

10. Distribution of Currently Enrolled Members in the United States

Member Bands 1-49 50-99 100-499 500-999 1,000-9,999 10,000+



11. Top 10 States by Current Enrollment

State	Responder	Survivor	Total
New York	55,949	37,402	93,351
New Jersey	8,682	7,899	16,581
Florida	7,346	2,922	10,268
Pennsylvania	2,038	842	2,880
North Carolina	1,594	620	2,214
South Carolina	1,397	385	1,782
Connecticut	834	837	1,671
Virginia	1,249	289	1,538
California	656	435	1,091
Georgia	668	409	1,077

140K

Members in the US (incl. territories)

135

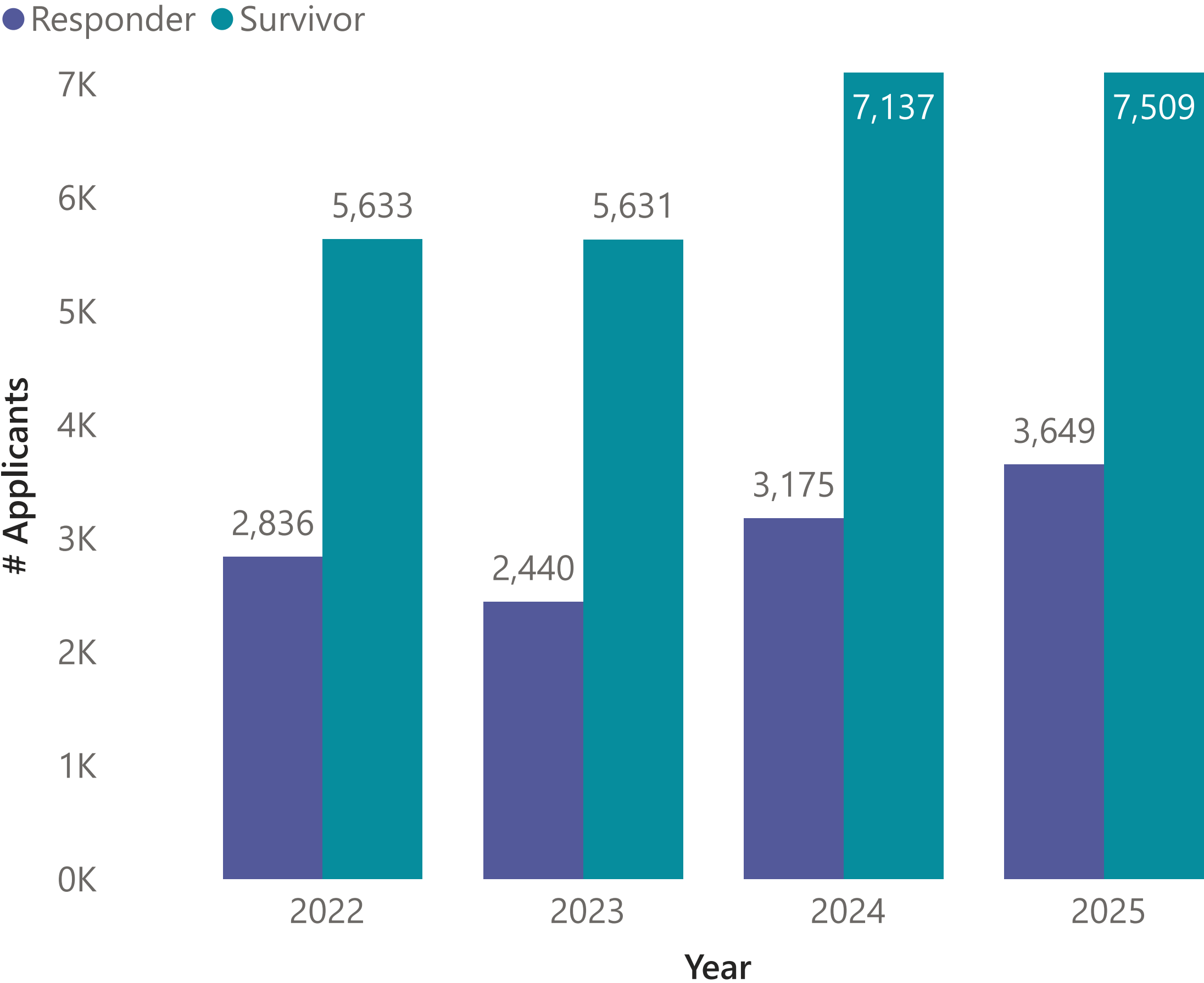
Members in US Territories

1368

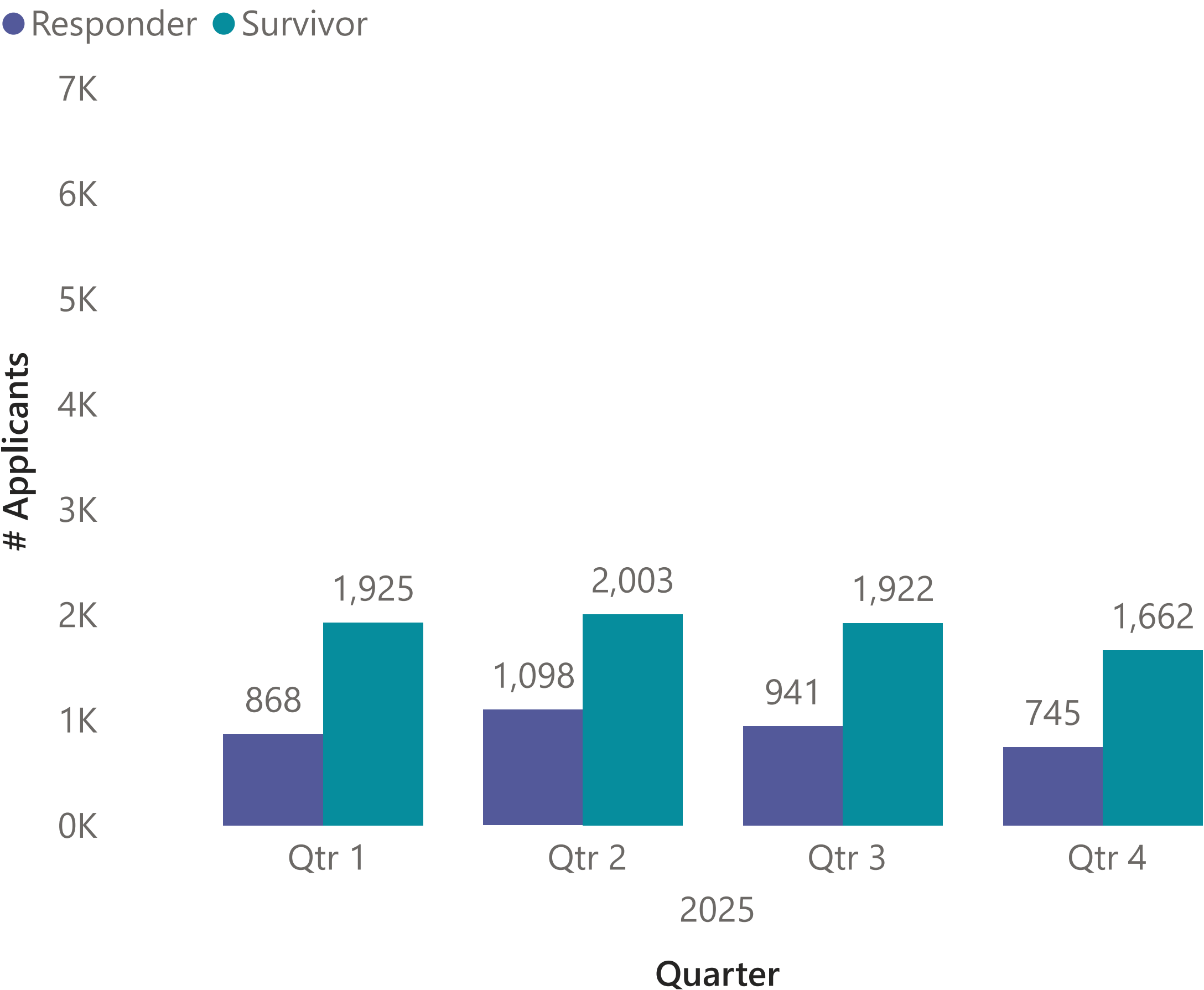
Members Outside of the US

Applications in Process - Received

12. Applications Received in Past Years



13. Applications Received in Current Calendar Year

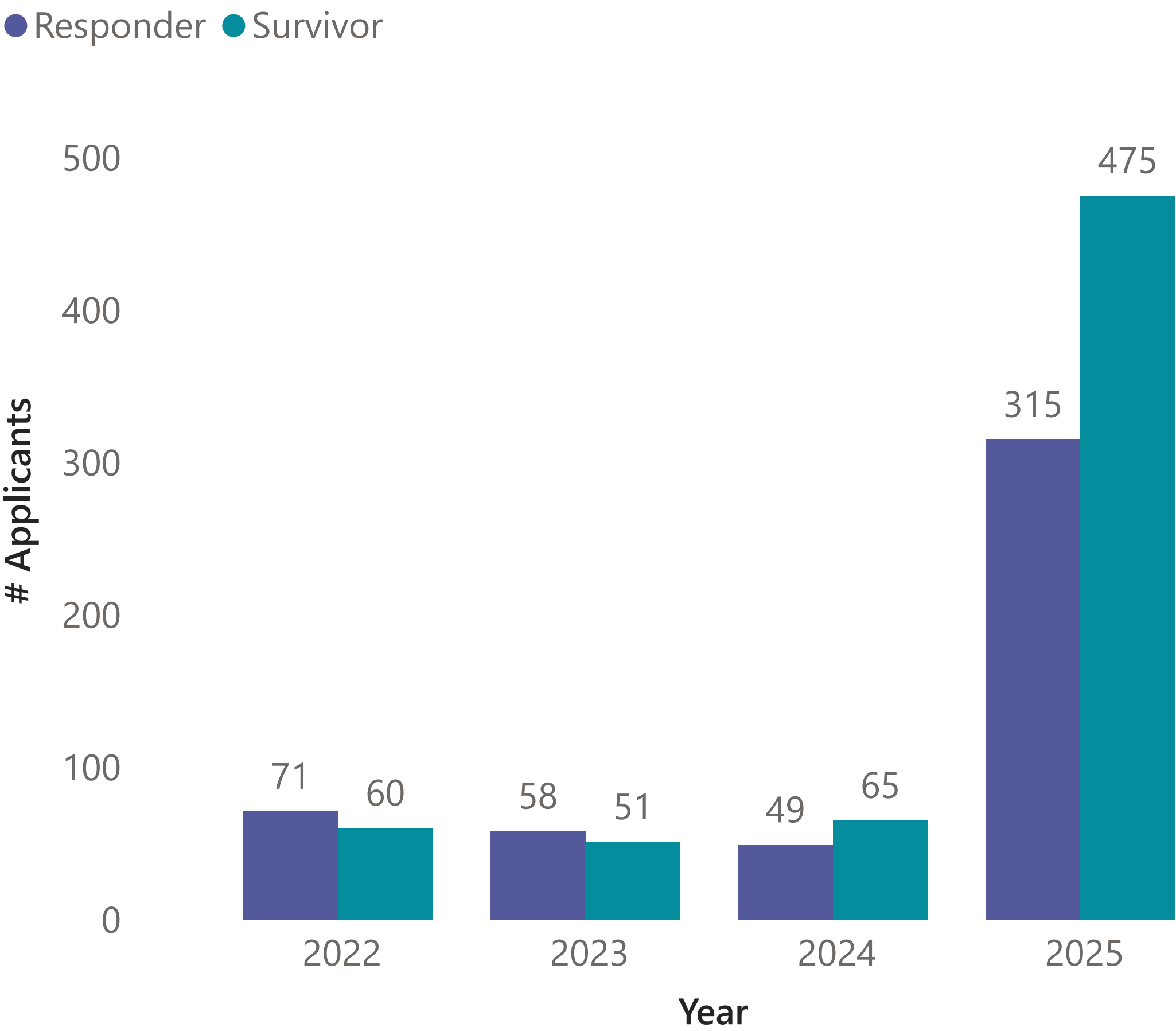


Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

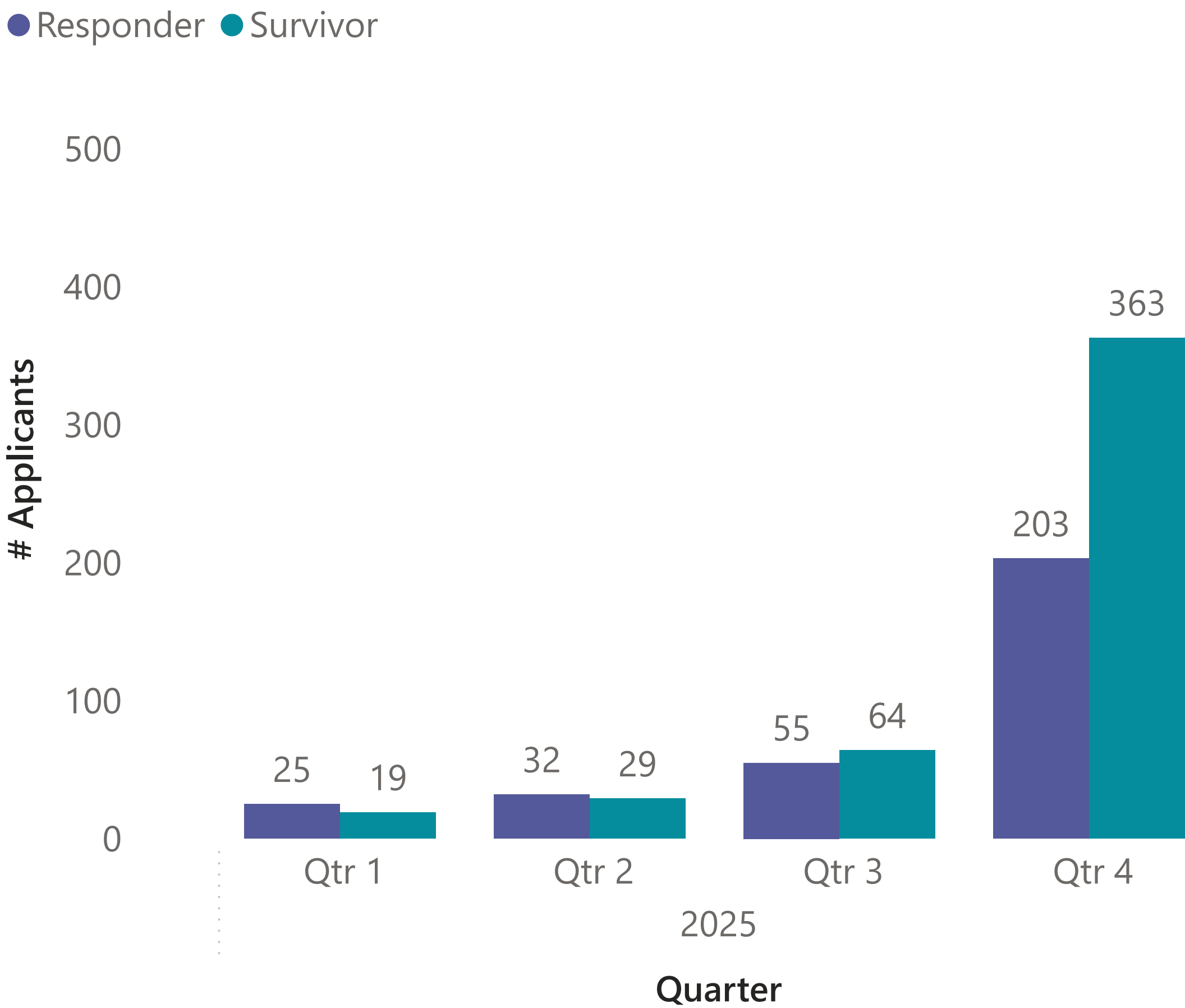
Application Data Thru: December 31, 2025

Applications in Process - Suspended

14. Prior Year Applications Currently in Suspend Status



15. Current Year Applications in Suspend Status



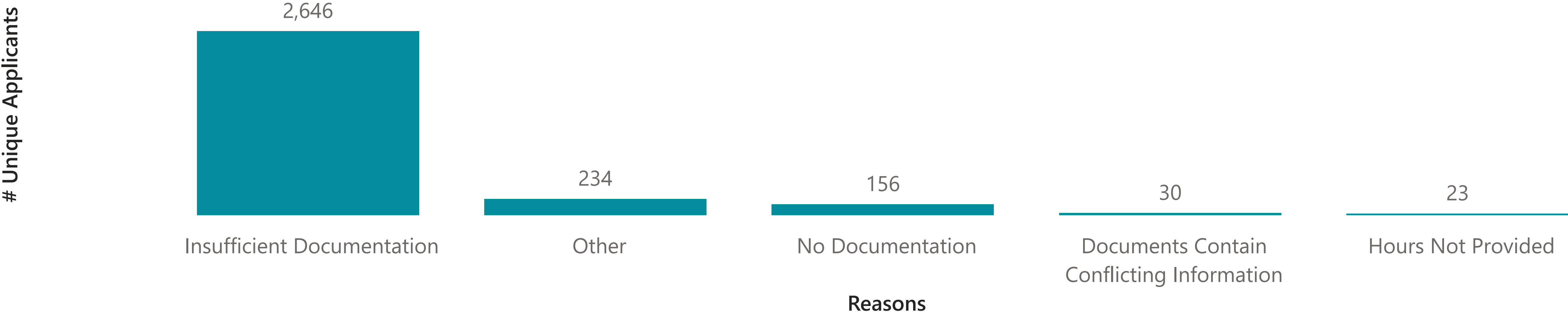
Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

Note on Suspended Applications: Incomplete applications are generally "suspended" but still considered "in process" until sufficient documentation is received to determine enrollment eligibility. An application may move in and out of suspend status throughout the application process. The number of prior year applications currently in suspend status is generally lower than the number of current year applications in suspend status due to sufficient information being received to move the application to active processing status.

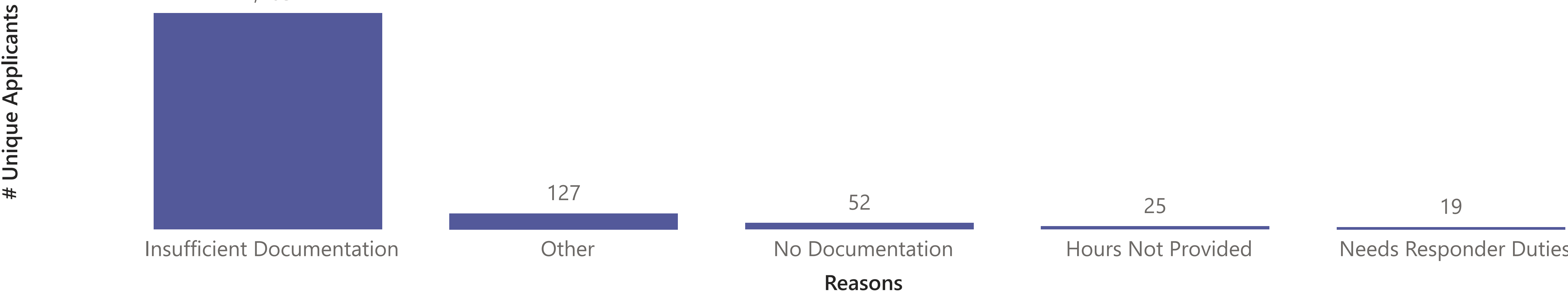
Application Data Thru:
December 31, 2025

Primary Reasons for Applications being Suspended

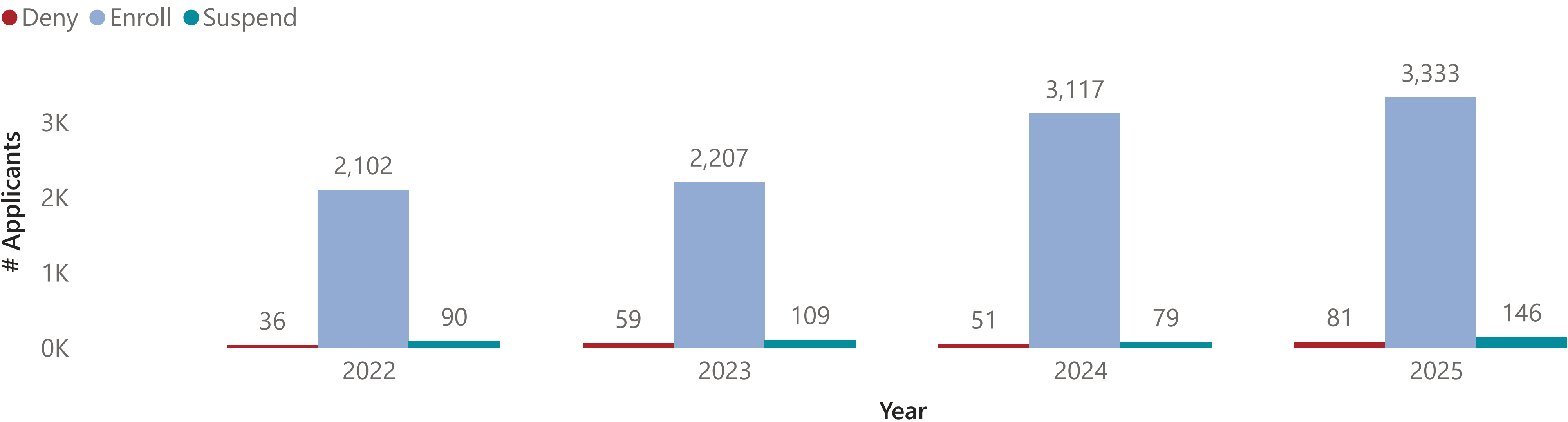
16. Top 5 Reasons for Suspended Survivor Applications in Past Year



17. Top 5 Reasons for Suspended Responder Applications in Past Year



18. Responder Application Decisions in Past Years



19. Responder Application Decisions in Current Calendar Year

Decision	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Deny	18	14	23	26
Enroll	805	923	895	710
Suspend	24	20	33	69

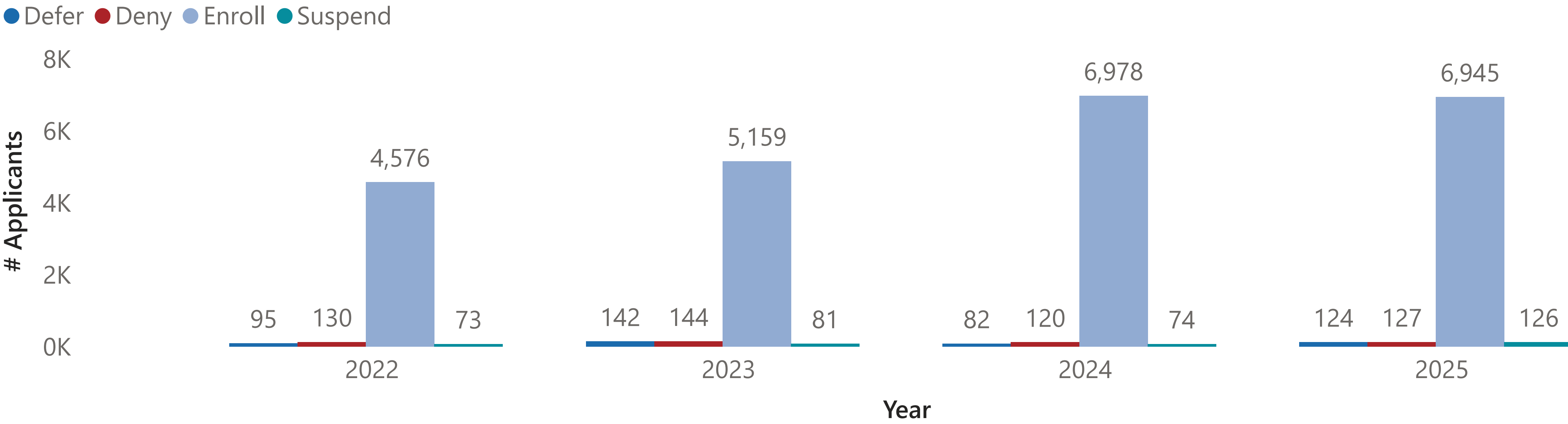
Top Denial Reason for Responder Apps in Past Year

Insufficient Time

Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

Note on Suspended Applications: Typically, incomplete applications are suspended prior to the application being sent to NIOSH for decision-making. This is why the total number of suspended applications is greater than the number of applications with a NIOSH decision of "Suspend".

20. Survivor Application Decisions in Past Years



21. Survivor Application Decisions in Current Calendar Year

Decision	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Defer	29	31	26	38
Deny	29	23	40	35
Enroll	1,726	1,873	1,713	1,633
Suspend	15	18	30	63

Top Denial Reason for Survivor Apps in Past Year

▲

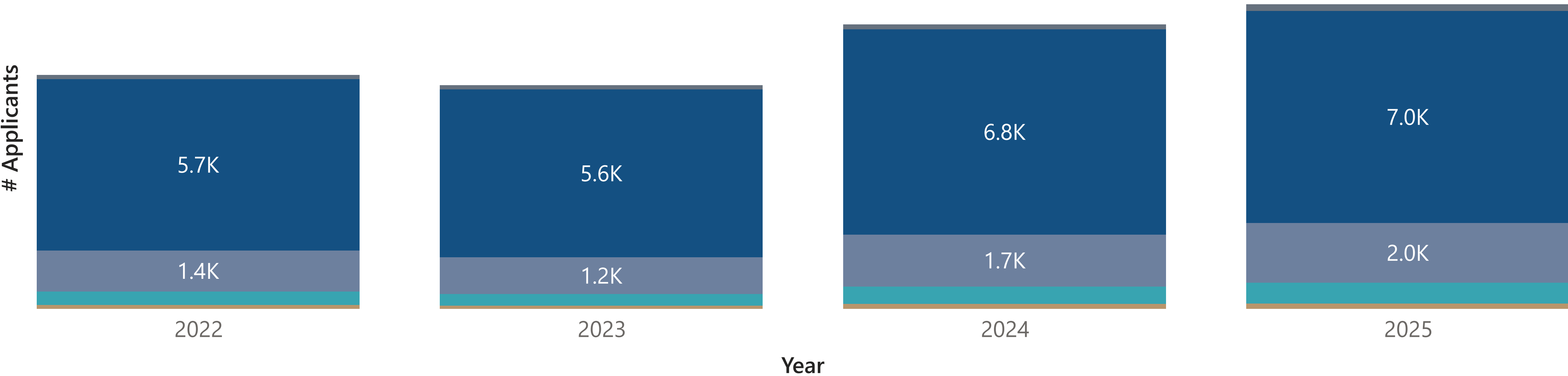
Ineligible Activity

Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

Note on Suspended Applications: Typically, incomplete applications are suspended prior to the application being sent to NIOSH for decision-making. This is why the total number of suspended applications is greater than the number of applications with a NIOSH decision of "Suspend".

22. Top 5 States by Applications Received in Past Years

● Connecticut ● Florida ● New Jersey ● New York ● Pennsylvania



23. Top 5 States by Applications Received in Past Years - Detailed

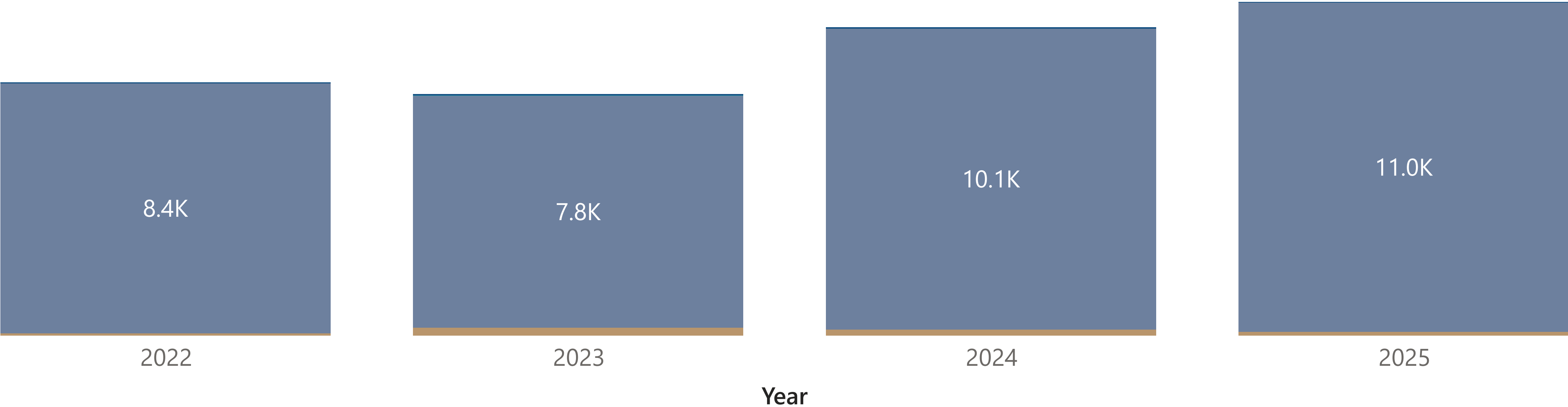
State	2022	2023	2024	2025
New York	5,682	5,580	6,824	7,035
New Jersey	1,372	1,219	1,714	1,992
Florida	445	377	582	688
Pennsylvania	130	138	164	218
Connecticut	125	111	164	172

Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

Application Data Thru:
December 31, 2025

24. Applications Received in Past Years by Language

● Chinese ● English ● Other ● Polish ● Spanish



25. Applications Received in Past Years by Language - Detailed

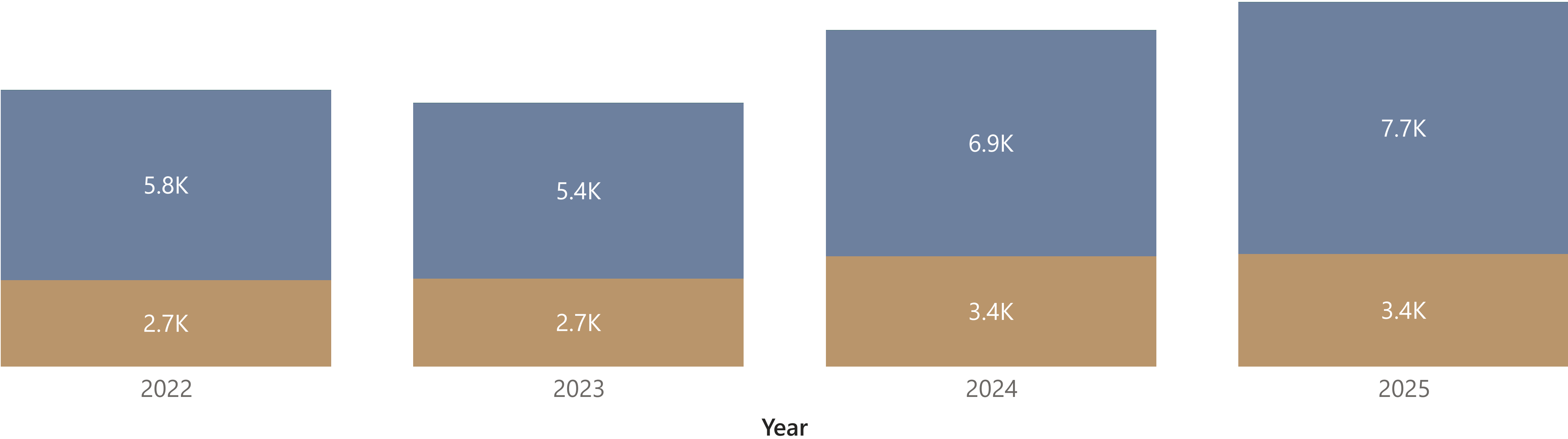
Language	2022	2023	2024	2025
Chinese	81	265	208	129
English	8,350	7,755	10,055	11,002
Other	<10	<10	<10	<10
Polish	<10	<10	<10	<10
Spanish	31	48	46	22
Unknown	<10	<10	<10	<10

Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

Application Data Thru:
December 31, 2025

26. Applications Received in Past Years by Sex

● Female ● Male ● Unknown



27. Applications Received in Past Years by Sex - Detailed

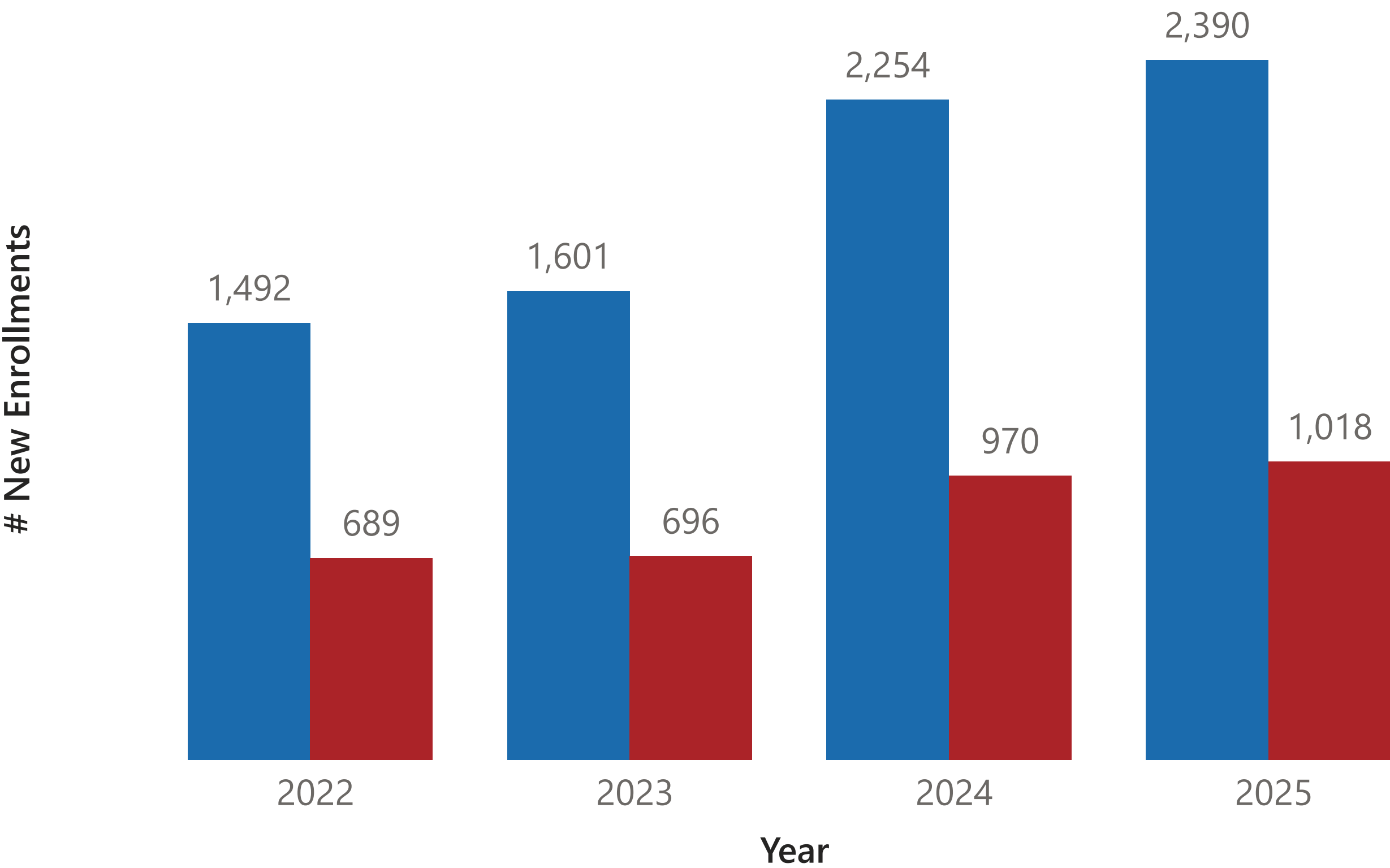
Sex	2022	2023	2024	2025
Male	5,812	5,370	6,922	7,705
Female	2,652	2,698	3,380	3,449
Unknown	<10	<10	<10	<10

New Enrollment Trends by Location

Responders

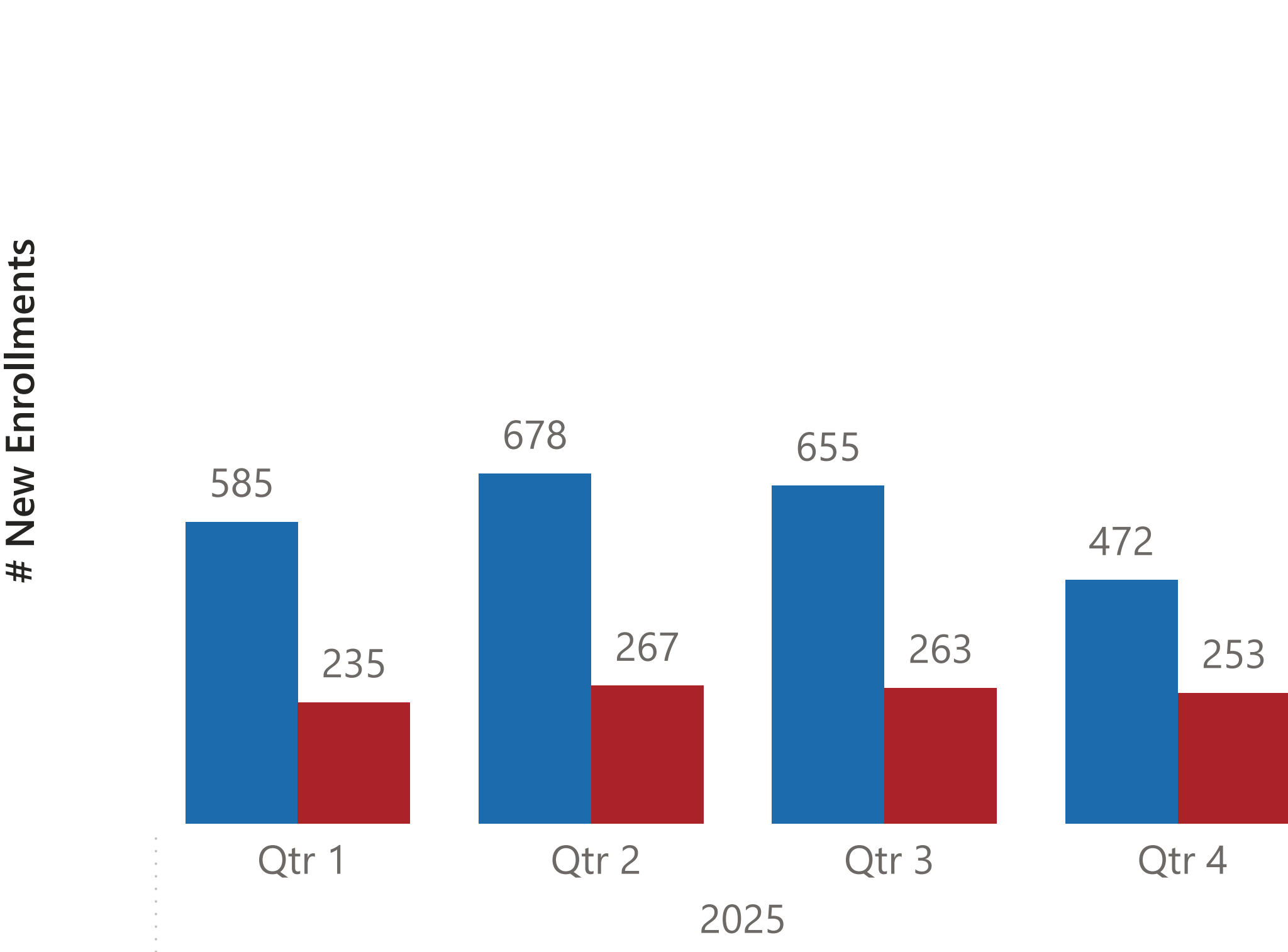
28. New Responder Members by Location at Time of Enrollment

● Inside NYMA ● Outside NYMA



29. New Responder Members by Location in Current CY

● Inside NYMA ● Outside NYMA



NYMA: The combined statistical areas comprising the Bridgeport-Stamford-Norwalk, CT Metropolitan Statistical Area; Kingston, NY Metropolitan Statistical Area; New Haven-Milford, CT Metropolitan Statistical Area; New York-Northern New Jersey-Long Island, NY-NJ-PA Metropolitan Statistical Area; Poughkeepsie-Newburgh-Middletown, NY Metropolitan Statistical Area; Torrington, CT Micropolitan Statistical Area; Trenton-Ewing, NJ Metropolitan Statistical Area, as defined in OMB Bulletin 10-02, December 1, 2009.

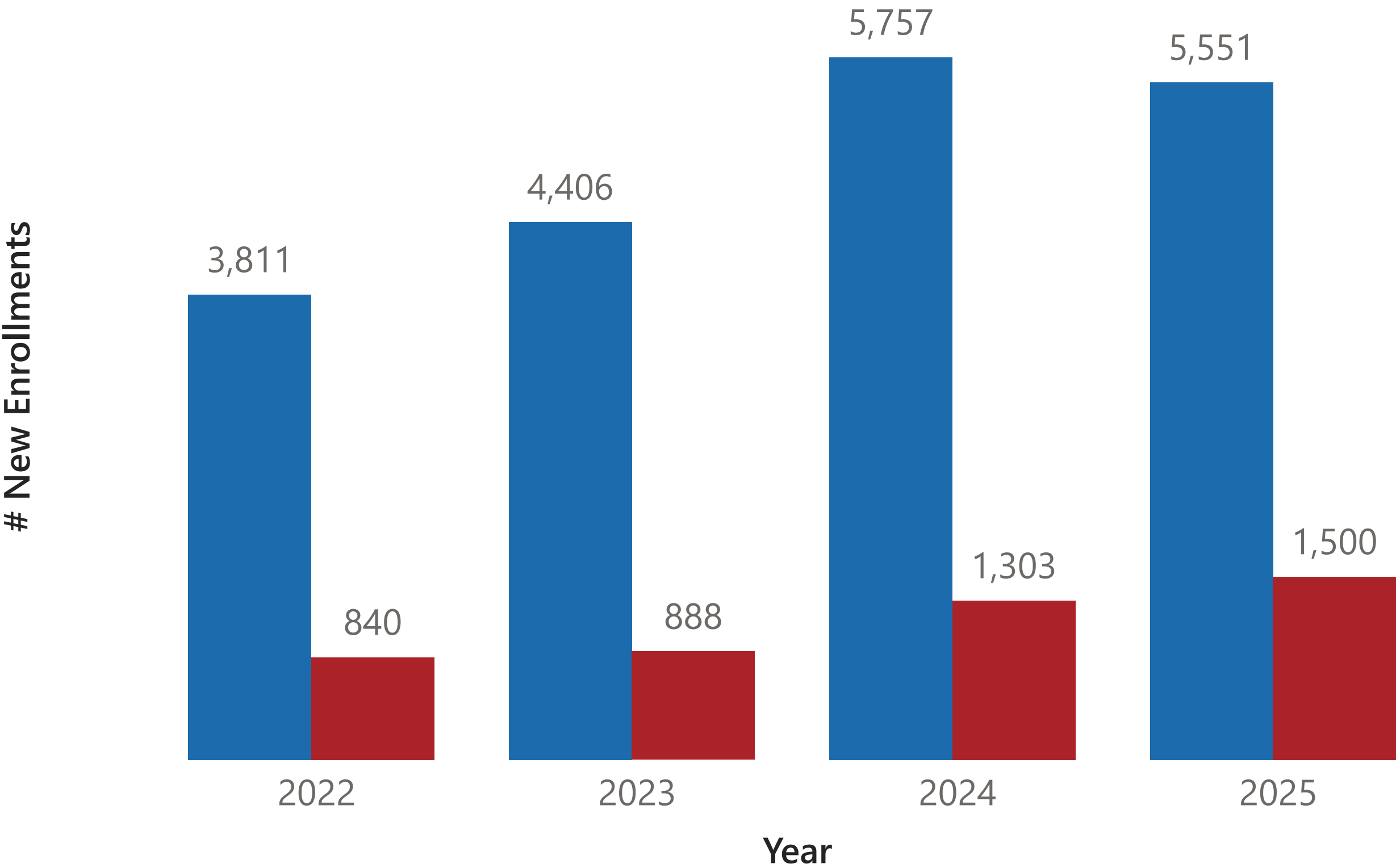
Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

New Enrollment Trends by Location

Survivors

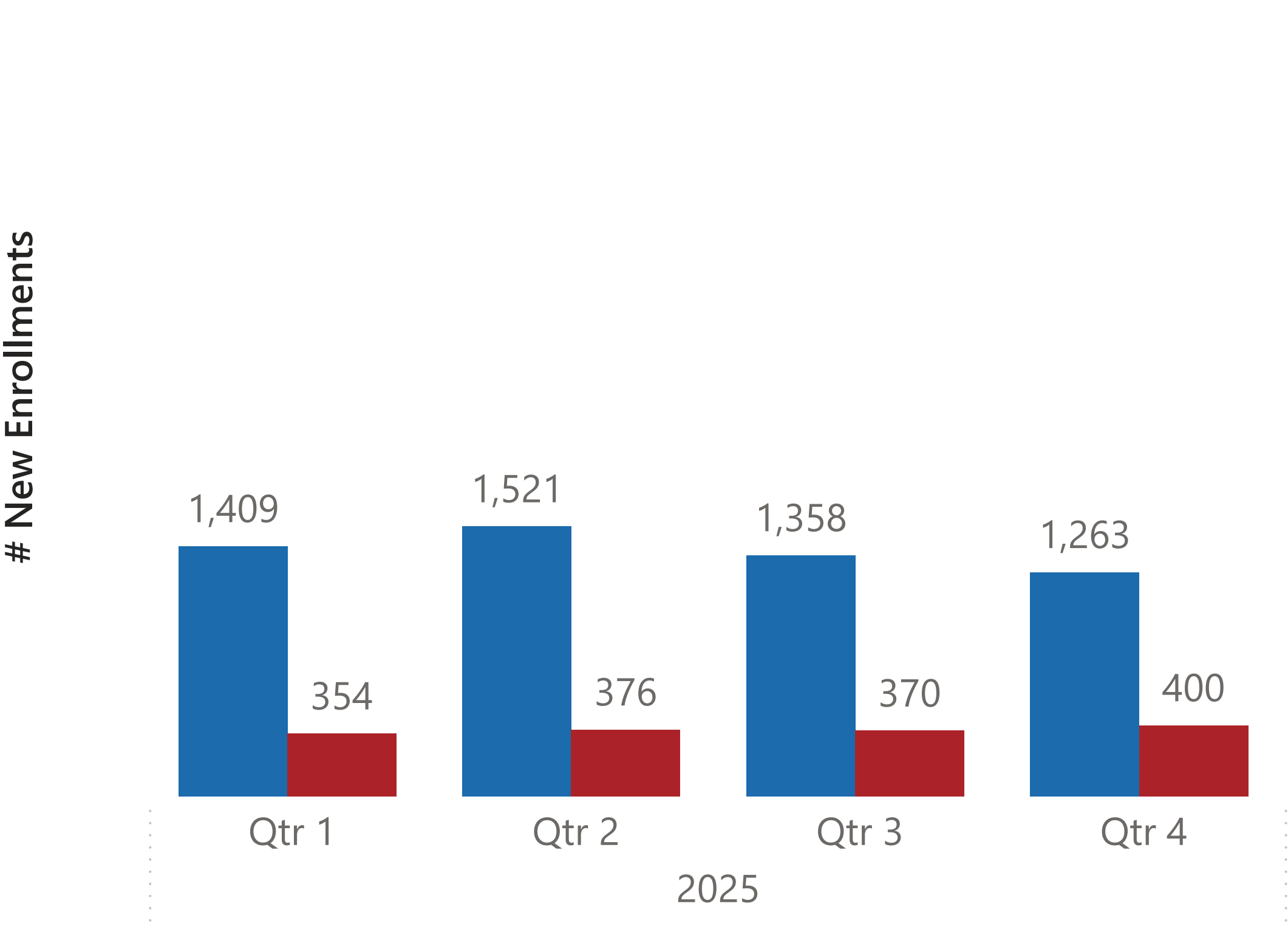
28. New Survivor Members by Location at Time of Enrollment

● Inside NYMA ● Outside NYMA



29. New Survivor Members by Location in Current CY

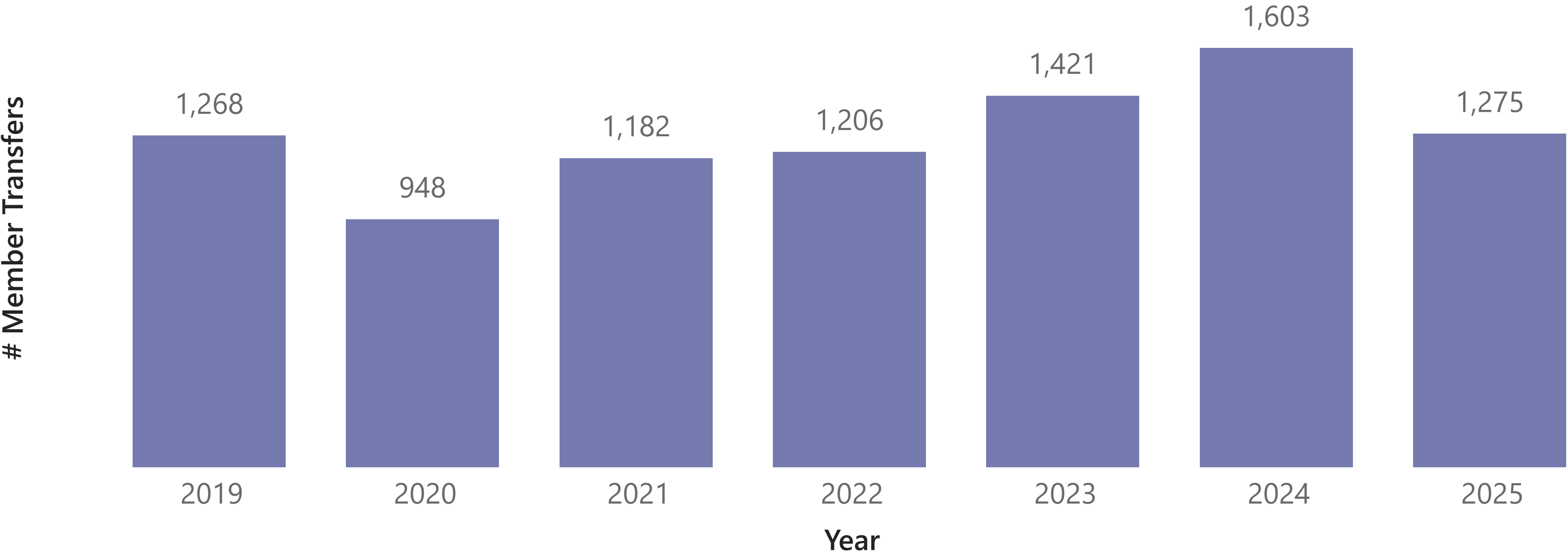
● Inside NYMA ● Outside NYMA



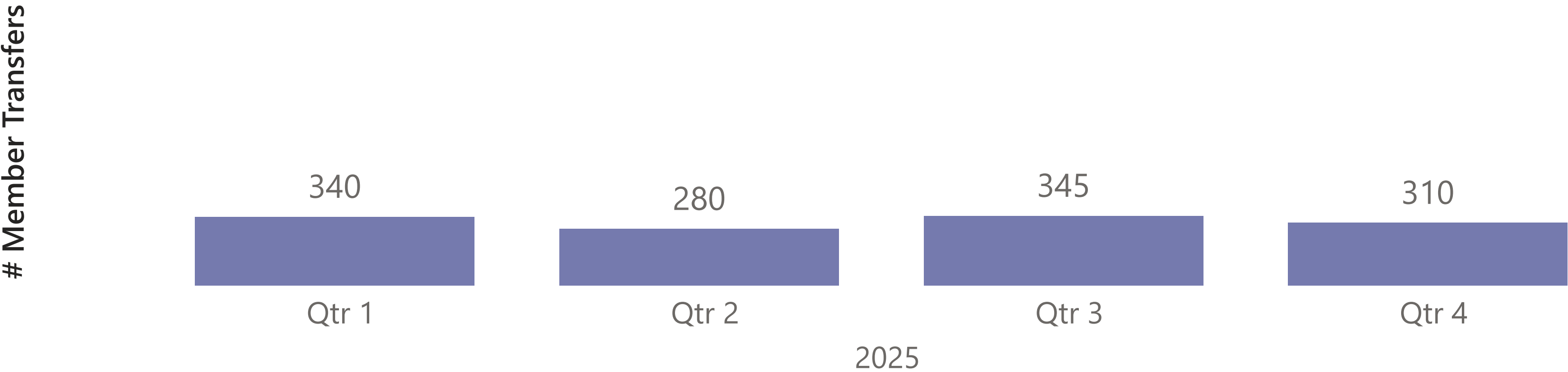
NYMA: The combined statistical areas comprising the Bridgeport-Stamford-Norwalk, CT Metropolitan Statistical Area; Kingston, NY Metropolitan Statistical Area; New Haven-Milford, CT Metropolitan Statistical Area; New York-Northern New Jersey-Long Island, NY-NJ-PA Metropolitan Statistical Area; Poughkeepsie-Newburgh-Middletown, NY Metropolitan Statistical Area; Torrington, CT Micropolitan Statistical Area; Trenton-Ewing, NJ Metropolitan Statistical Area, as defined in OMB Bulletin 10-02, December 1, 2009.

Note on Date Range for Application Data: In late 2021, the Program moved to using the online CARE system to process enrollment applications. For consistency in reporting, application data starts with 2022, the first full year of data from the new system.

32. Member Transfers in Past Years



33. Member Transfers in Current CY



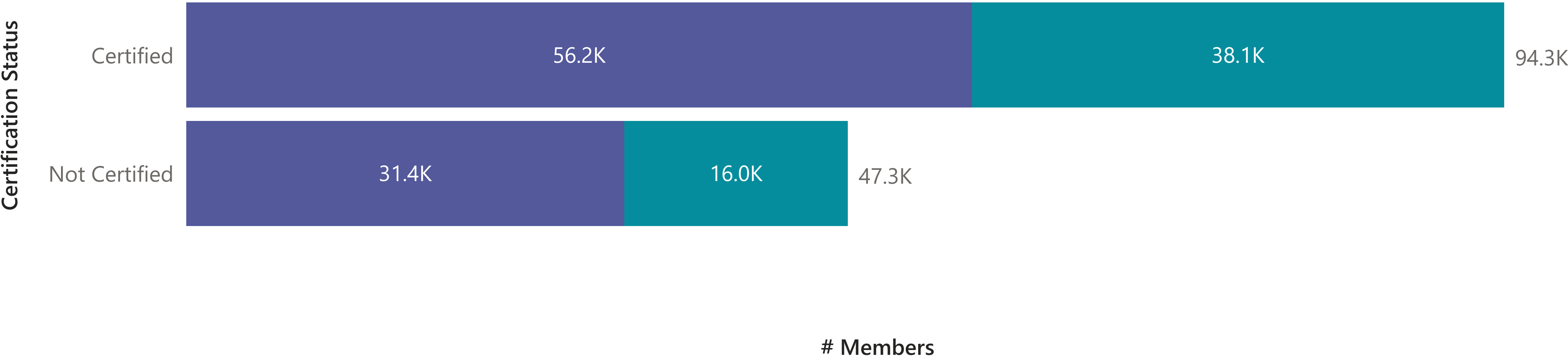
Note on transfers: Members may transfer from a CCE to the NPN, from the NPN to a CCE, or from one CCE to another CCE.

66.6%

Of Currently Enrolled Members are Certified for at Least 1 WTC-Related Health Condition

34. Certification Status of Currently Enrolled Members by Member Type

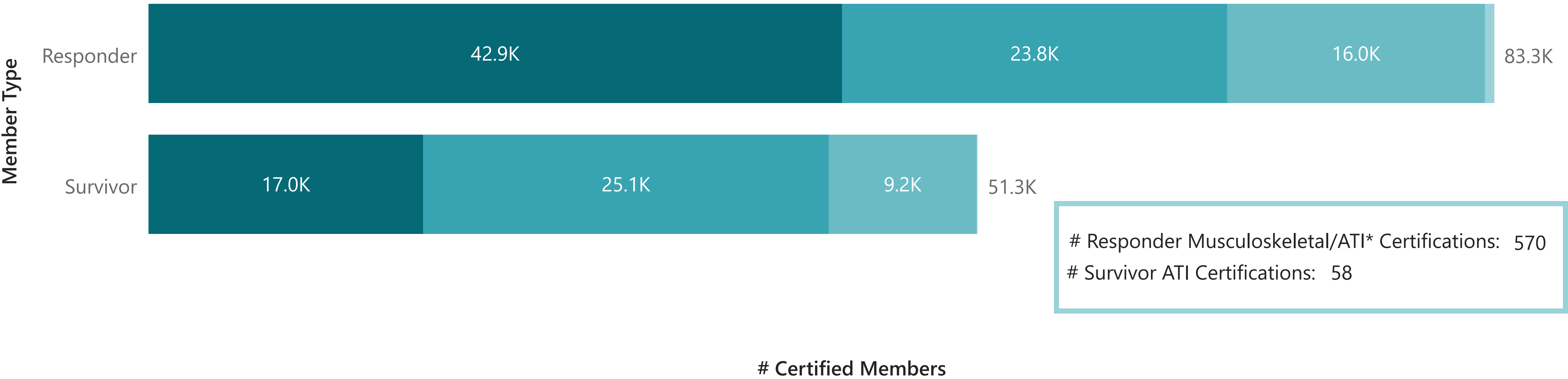
● Responder ● Survivor



Certifications by Health Condition Categories

35. Overall Categories for All Certified Conditions of Currently Enrolled Members

● Aerodigestive Disorders ● Cancer ● Mental Health ● Musculoskeletal & Acute Traumatic Injury



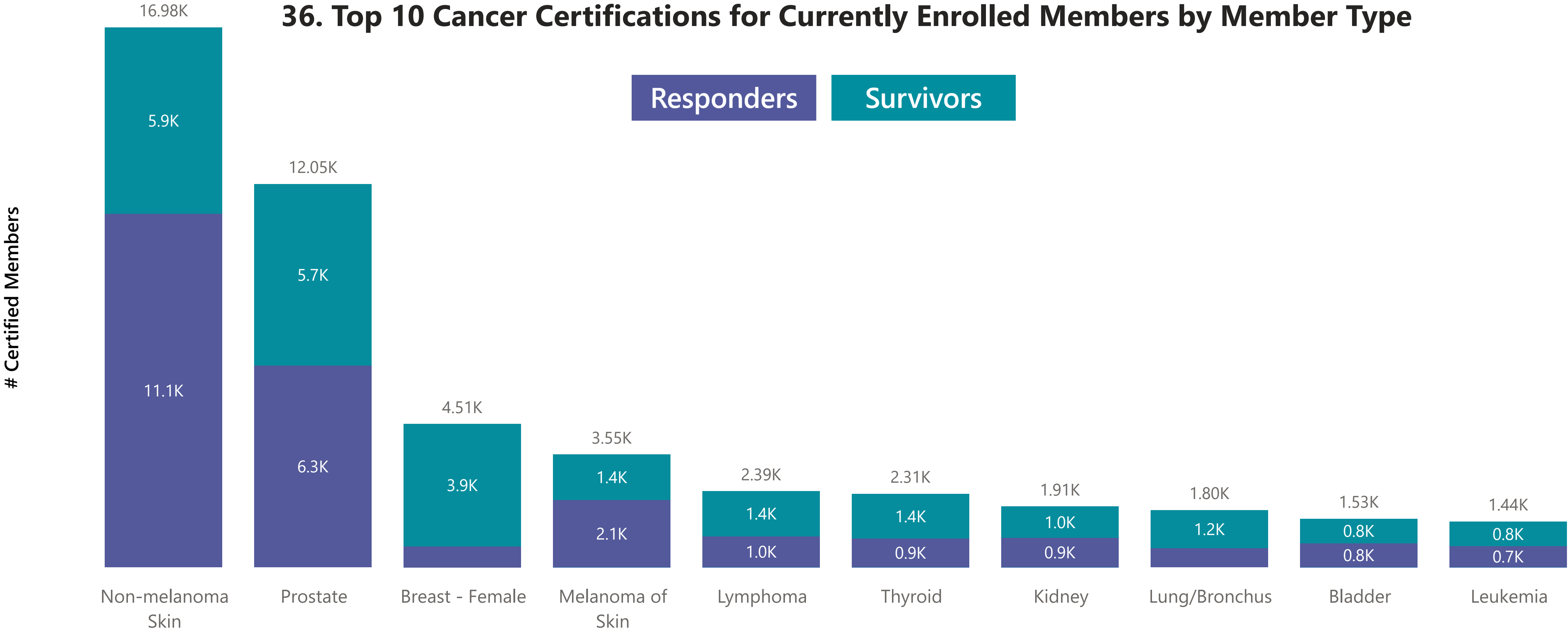
***ATI:** Acute Traumatic Injury

Note on Health Condition Categories: Health condition categories are established by Title I of the James Zadroga 9/11 Health and Compensation Act of 2010 (Pub. L. 111-347, as amended by Pub. L. 114-113, Pub. L. 116-59, Pub. L. 117-328, and Pub. L. 118-31) and 42 C.F.R. § 88.15.

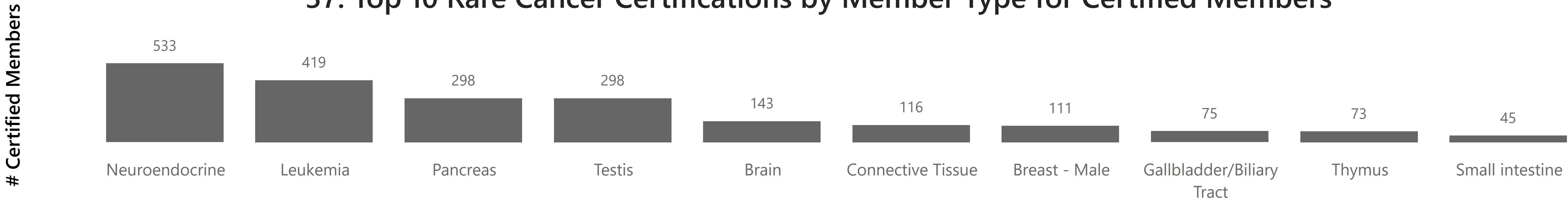
Note on Certification Counts: The number of certified members per condition type may not match the total number of certified members because members may be certified for multiple conditions. Members may also be certified for multiple health conditions within a given category. The number of certifications in a given category do not correlate to prevalence of a specific health condition.

Top Cancer Certifications

36. Top 10 Cancer Certifications for Currently Enrolled Members by Member Type



37. Top 10 Rare Cancer Certifications by Member Type for Certified Members*



***Note on Rare Cancer Counts:** Members with rare cancer certifications are reported as a total number and not identified by member type.

Certifications for WTC-Related Health Conditions

38. Overall Certification Counts by Member Type, Over Program Lifetime

Condition	Responder	Survivor	Total
Cancer	26,367	26,560	52,927
Chronic Rhinosinusitis	32,598	9,518	42,116
Gastroesophageal Reflux Disease (GERD)	30,847	8,053	38,900
Asthma	15,621	7,362	22,983
Post-Traumatic Stress Disorder (PTSD)	11,643	6,066	17,709
Chronic Respiratory Disorder - Fumes / Vapors	8,556	1,443	9,999
Chronic Obstructive Pulmonary Disease (COPD)	4,052	2,005	6,057
Major Depressive Disorder	3,051	1,473	4,524
Anxiety Disorder (not otherwise specified)	2,863	1,505	4,368
Depression (not otherwise specified)	2,631	604	3,235
Interstitial Lung Diseases	1,698	1,009	2,707
Adjustment Disorder	1,400	1,031	2,431
Generalized Anxiety Disorder	1,471	642	2,113
Chronic Laryngitis	1,683	76	1,759
Substance Abuse	1,421	318	1,739
Chronic Nasopharyngitis	782	110	892
Panic Disorder	572	182	754
Dysthymic Disorder	316	362	678
Other Musculoskeletal Disorder	579	60	639
Upper Airway Hyperreactivity	422	103	525
Sleep Apnea	140	283	423

Note on Certification Counts Presented: Health condition certifications by member type with a count of < 10 are excluded.

Note on Sleep Apnea: The count of sleep apnea certifications is an underestimate due to a system change that recorded sleep apnea as only a medically associated condition prior to 2023.

39. Top 5 Certified Conditions by # Members, Over Program Lifetime

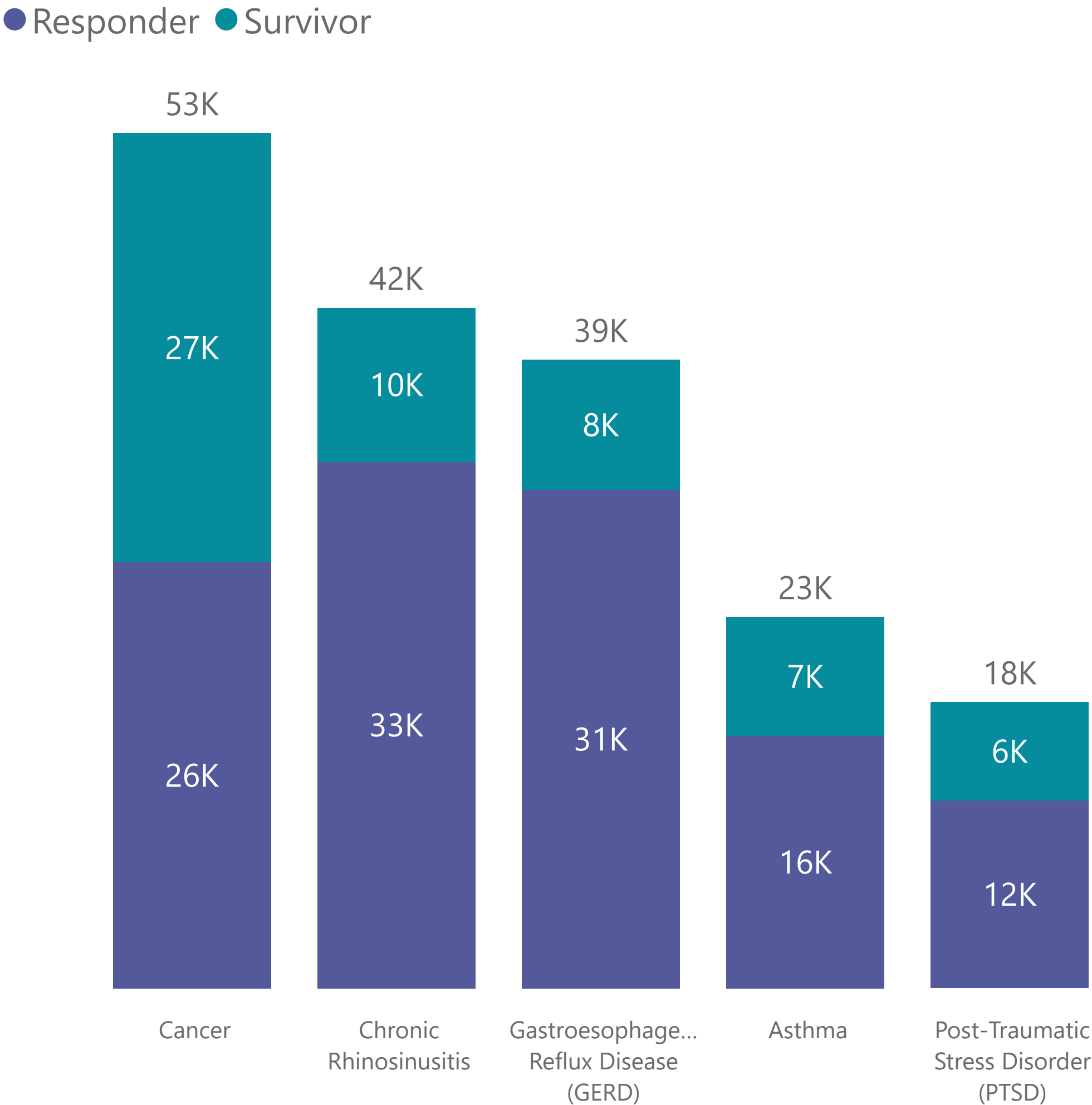


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40. Certified Health Conditions in Past 12 Months by Member Type

Condition	Responder	Survivor	Total
Cancer	4,401	6,124	10,525
Gastroesophageal Reflux Disease (GERD)	1,732	579	2,311
Chronic Rhinosinusitis	1,498	713	2,211
Post-Traumatic Stress Disorder (PTSD)	683	587	1,270
Asthma	600	514	1,114
Chronic Obstructive Pulmonary Disease (COPD)	239	347	586
Major Depressive Disorder	165	156	321
Interstitial Lung Diseases	142	176	318
Chronic Respiratory Disorder - Fumes / Vapors	236	40	276
Generalized Anxiety Disorder	141	103	244
Sleep Apnea	67	170	237
Anxiety Disorder (not otherwise specified)	48	94	142
Total	7,694	7,948	15,642

41. Top 5 Health Conditions Certified in Past 12 Months by Member Type

● Responder ● Survivor

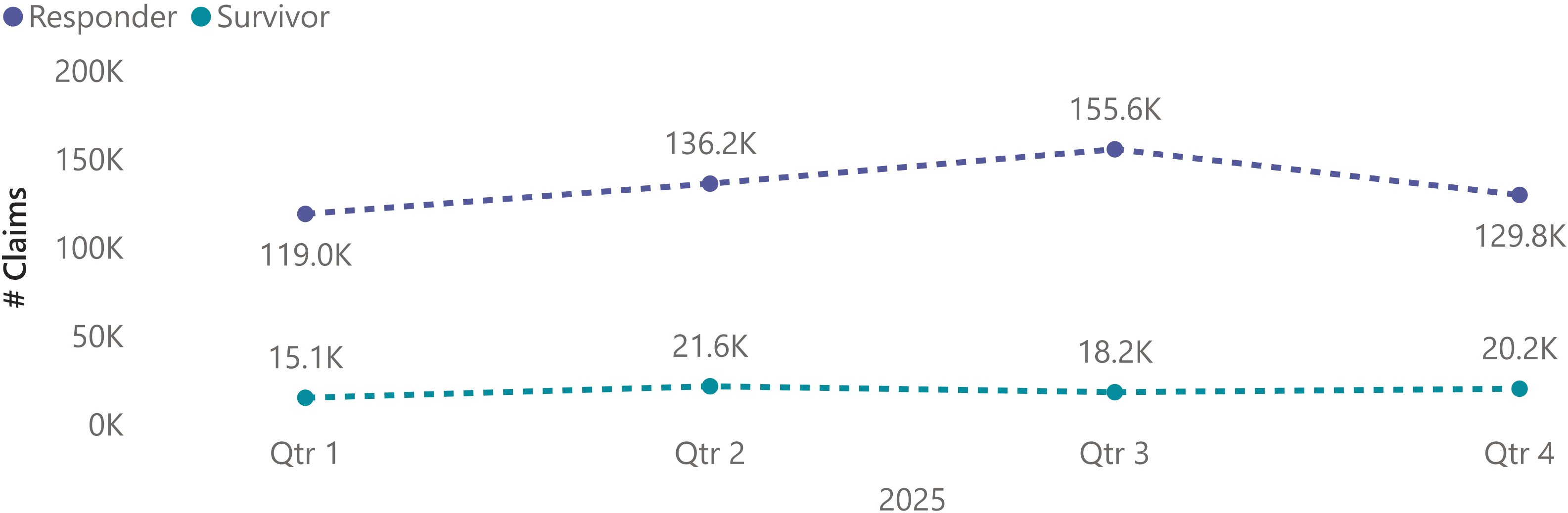
Health Condition	Responder (K)	Survivor (K)	Total (K)
Cancer	4.4K	6.1K	10.5K
Gastroesophageal Reflux Disease (GERD)	1.7K	0.6K	2.3K
Chronic Rhinosinusitis	1.5K	0.7K	2.2K
Post-Traumatic Stress Disorder (PTSD)	0.7K	0.6K	1.3K
Asthma	0.6K	0.5K	1.1K

Note on Certification Counts Presented: Health condition certifications by member type with a count of < 10 are excluded.

Certification Data Thru: December 31, 2025

Total Number & Cost of Medical Claims

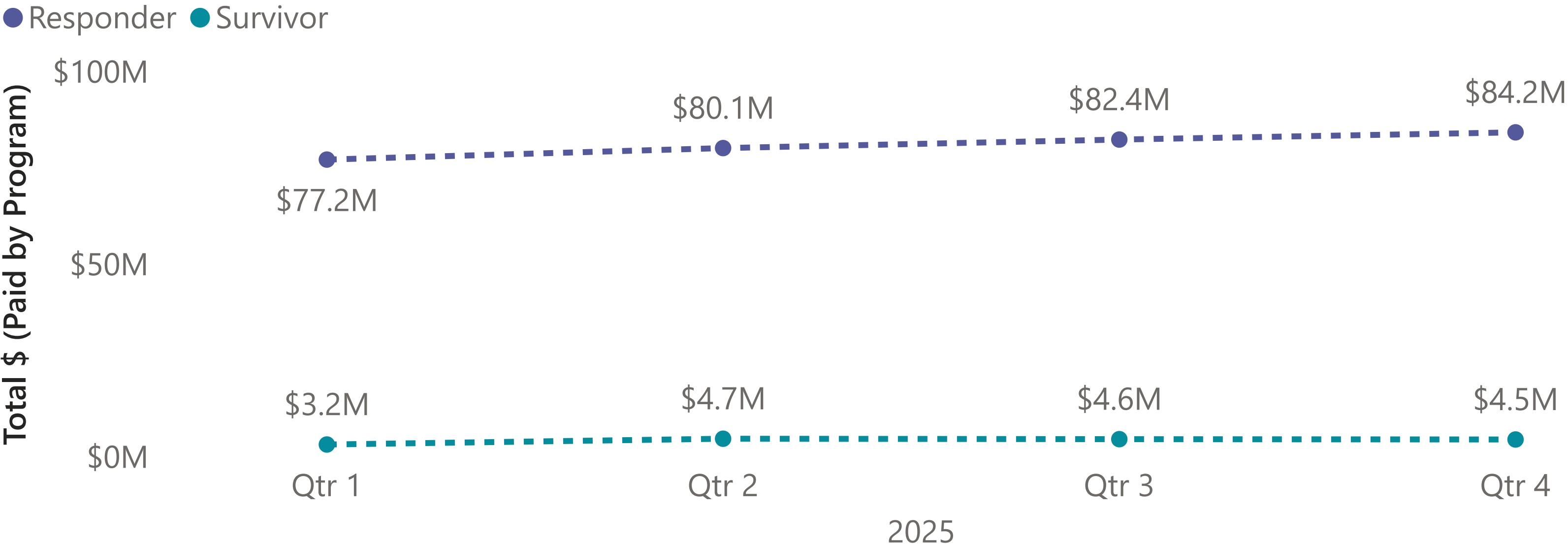
42. Count of Approved Medical Claims for Past Year



60.80K

Certified Members with Approved Medical Treatment Paid in Past Year

43. Cost of Approved Medical Claims for Past Year



611.35K

Approved Medical Claims in Past Year

\$340.83M

Total Cost of Approved Medical Claims in Past Year

Responder Medical Utilization Patterns in Past 12 Months

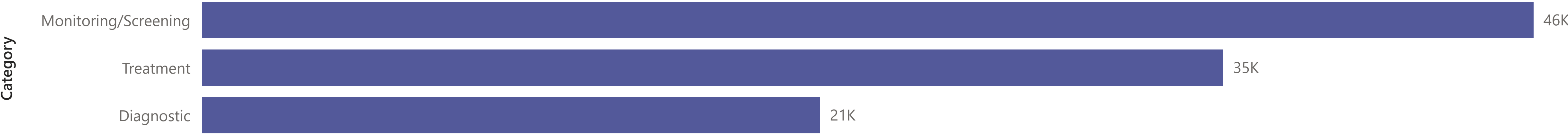
52,215

Responders with Approved Claims

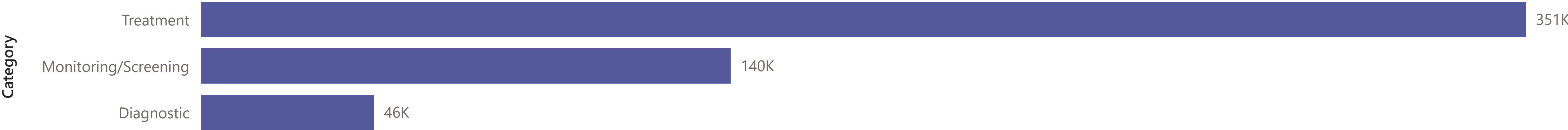
536,878

Approved Claims for Responders

44. Responders with Approved Claims by Category (Member Count)



45. Approved Responder Claims by Category (Claim Count)



46. Responder Claims by Adjudication Status (Claim Count)



Claims Data Timeline: Medical claims and cost data are presented based on the paid date of the claim.

Notes on Claims Counts: Approved Claim Lines tables do not contain inpatient professional, emergency, or claims for FDNY family members. Counts of members with claims by category may exceed total counts of members with claims because categories are not mutually exclusive/members may have claims approved under multiple categories. Because data are shown by date paid, there are no pended claims. Adjudication status refers to the process related to rendering a final decision about a claim.

Claims Data Thru:
December 29, 2025

Survivor Medical Utilization Patterns in Past 12 Months

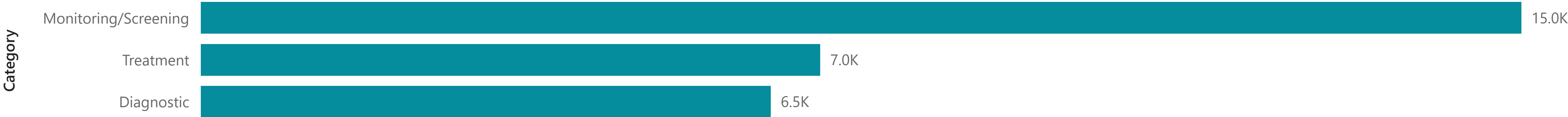
19,872

Survivors with Approved Claims

74,467

Approved Claims for Survivors

47. Survivors with Approved Claims by Category (Member Count)



48. Approved Survivor Claims by Category (Claim Count)



49. Survivor Claims by Adjudication Status (Claim Count)



Claims Data Timeline: Medical claims and cost data are presented based on the paid date of the claim.

Notes on Claims Counts: Approved Claim Lines tables do not contain inpatient professional, emergency, or FDNY families. Counts of members with claims by category may exceed total counts of members with claims because categories are not mutually exclusive/members may have claims approved under multiple categories. Because data are shown by date paid, there are no pending claims. Adjudication status refers to the process related to rendering a final decision about a claim.

Pharmacy Claims Summary for Past 12 Months

30,645

Responders with Approved Pharmacy Claim in Past Year

8,886

Survivors with Approved Pharmacy Claim in Past Year

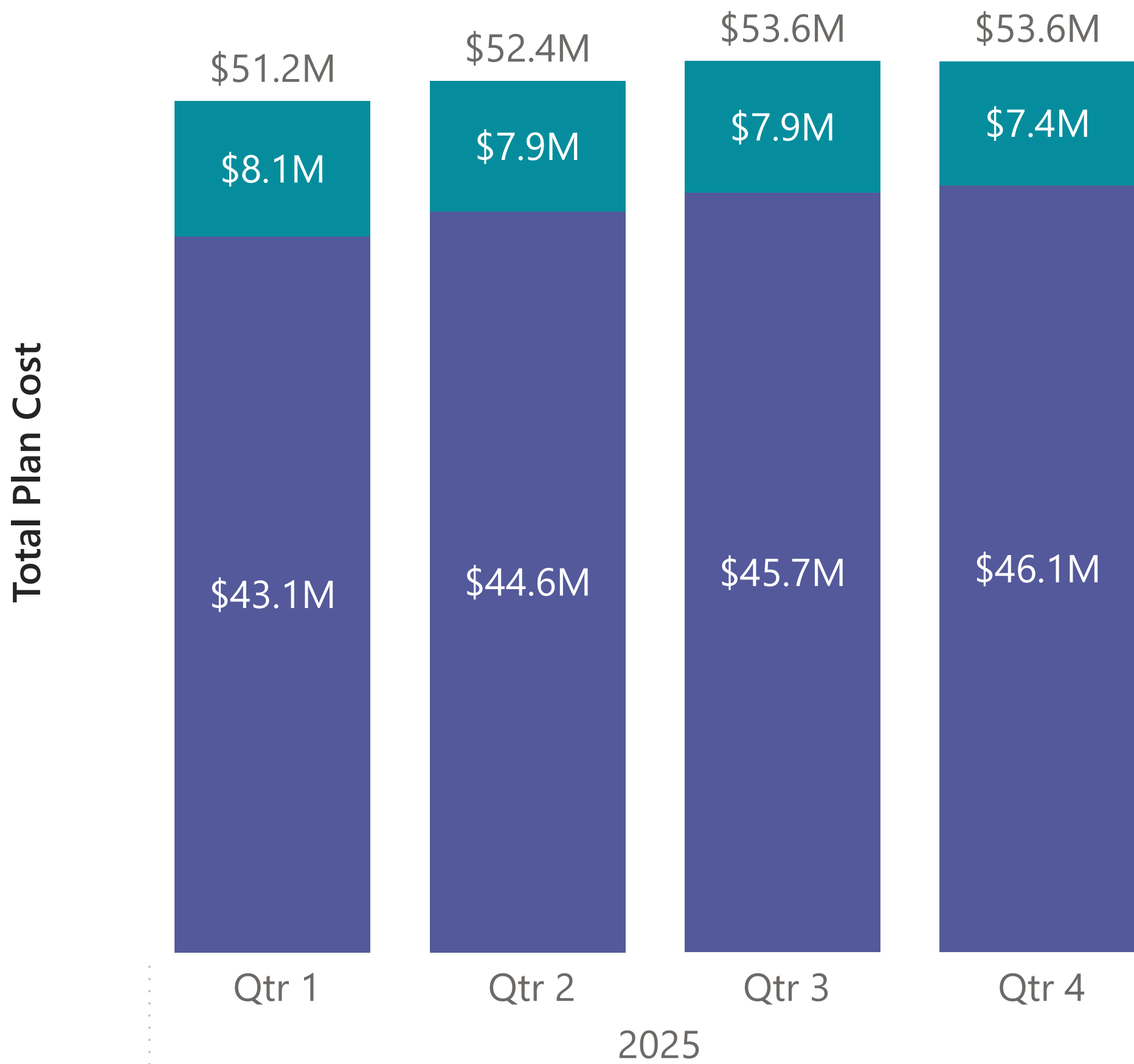
50. Approved Pharmacy Claims Over Past 12 Months

● Responders ● Survivors



51. Pharmacy Plan Cost Over Past 12 Months

● Responders ● Survivors



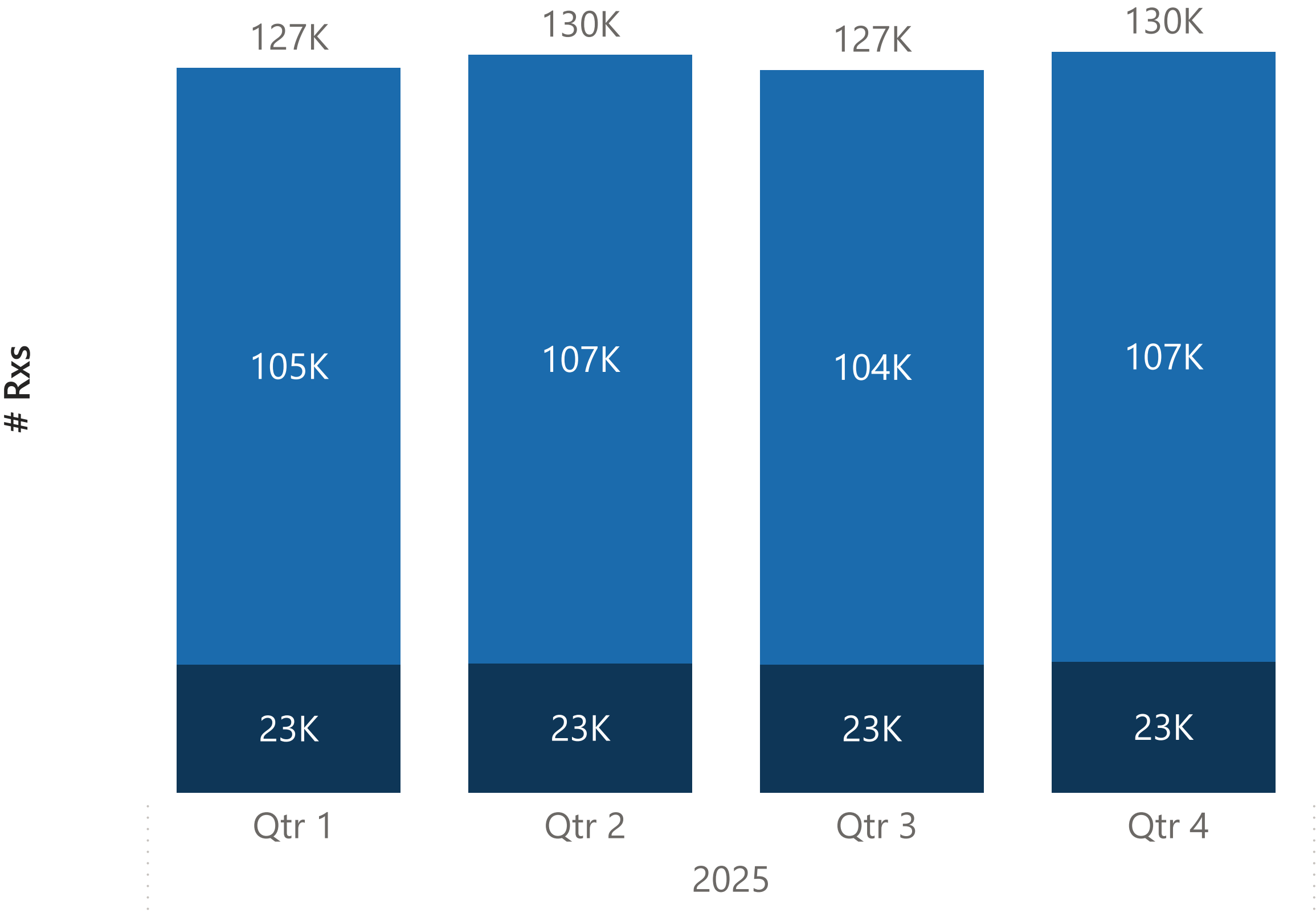
Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Rx Claims Data Thru:
December 31, 2025

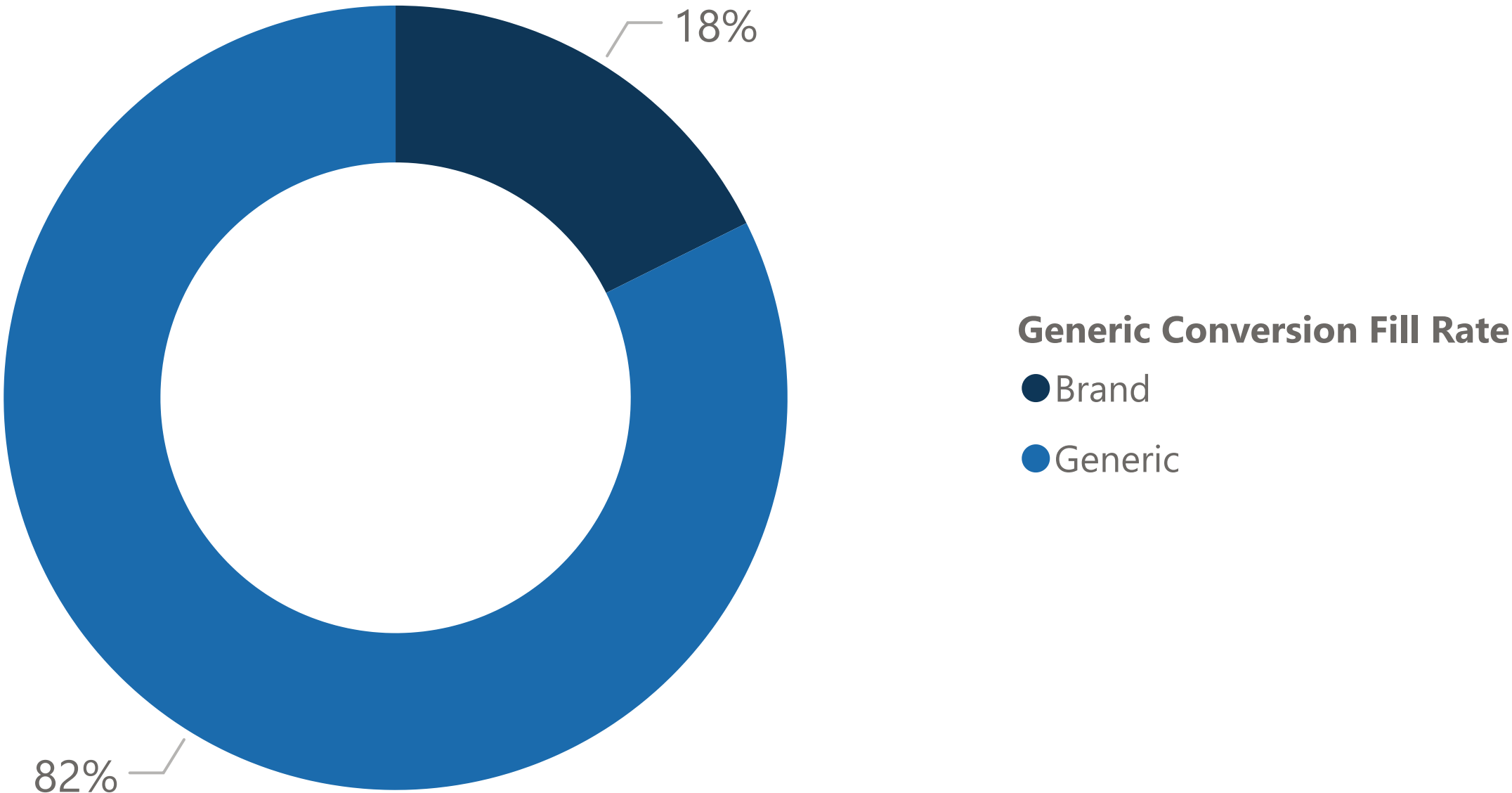
Brand vs Generic Trends for Past 12 Months

52. Frequency of Brand vs Generic Pharmacy Claims in Past 12 Months

● Brand ● Generic

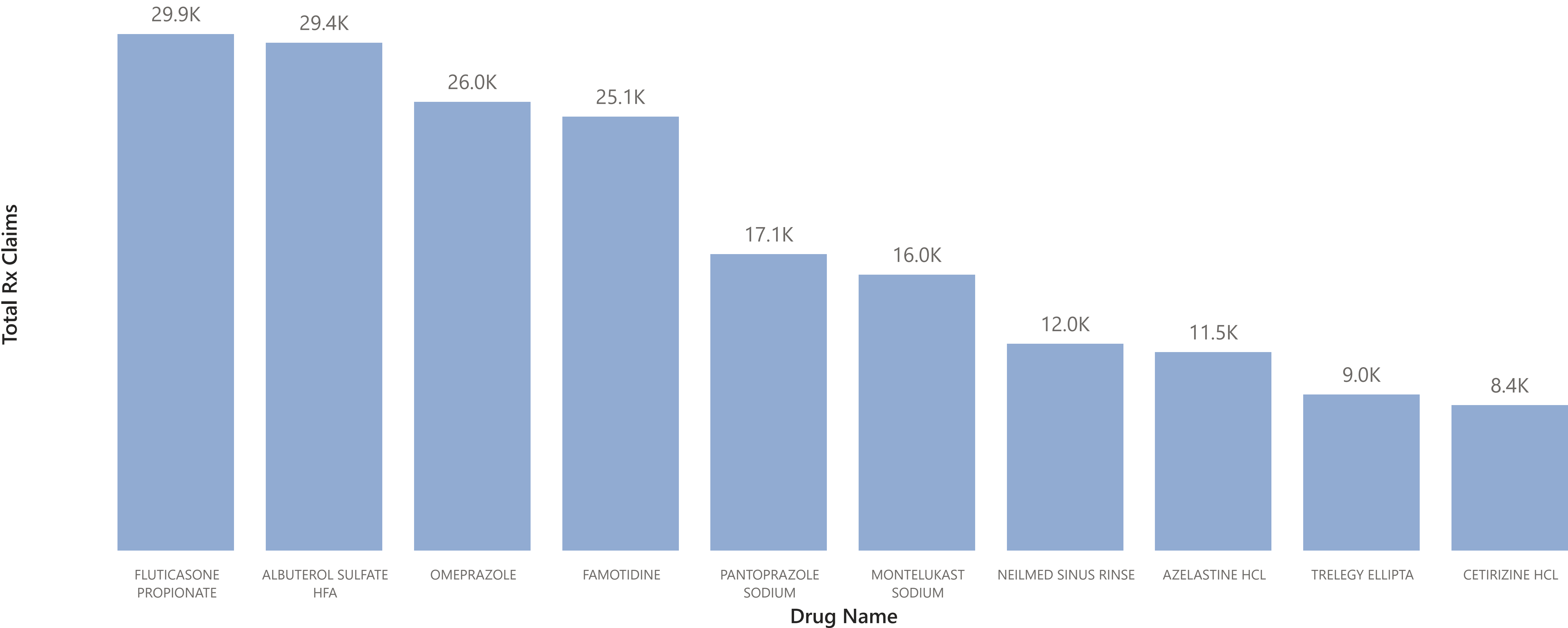


53. Overall % of Brand vs Generic Pharmacy Claims in Past 12 Months



Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

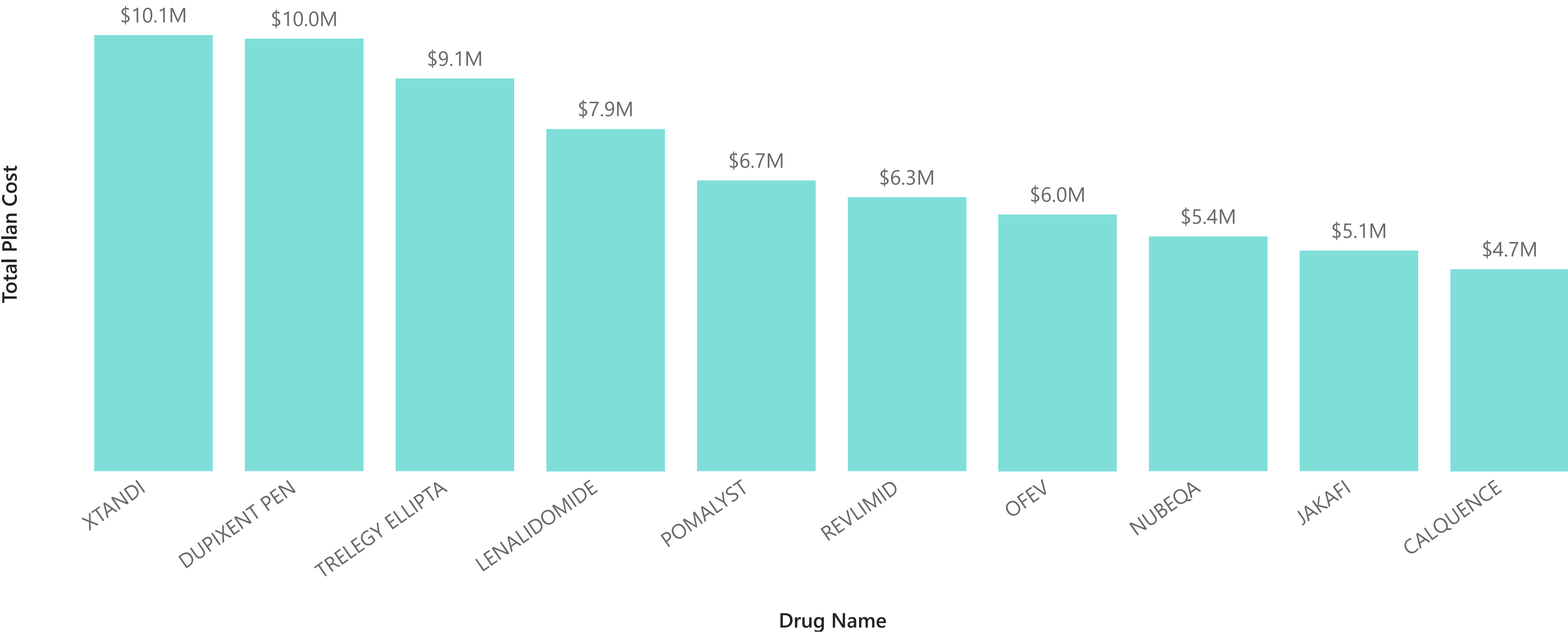
54. Top 10 Drugs by Claim Count in Past 12 Months



Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Disclaimer of Endorsement: Mention of any company or product does not constitute endorsement by CDC, NIOSH, or the WTC Health Program.

55. Top 10 Drugs by Cost in Past 12 Months

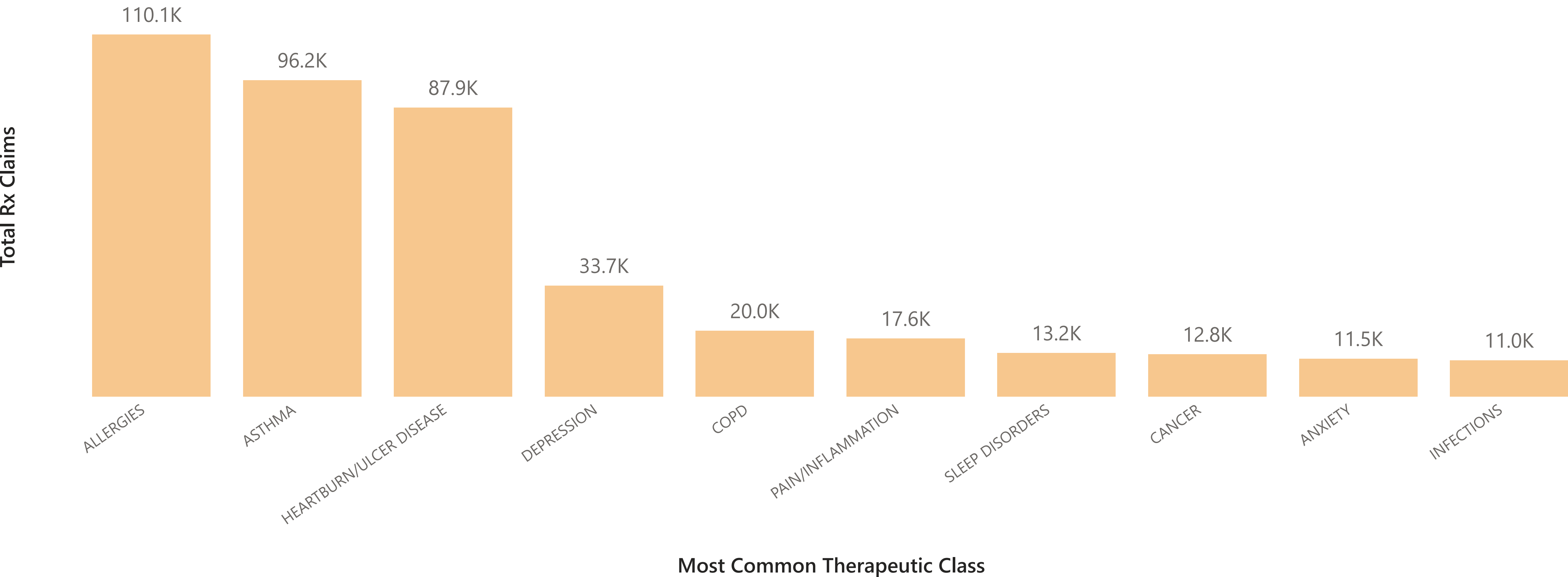


Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Disclaimer of Endorsement: Mention of any company or product does not constitute endorsement by CDC, NIOSH, or the WTC Health Program.

Rx Claims Data Thru:
December 31, 2025

56. Top 10 Therapeutic Classes of Drug by Claim Count in Past 12 Months



Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Note on therapeutic classes: Certain medications approved for covered conditions are listed under therapeutic classes that are not necessarily a covered condition for the Program. For example, although allergies are not a covered condition, medications under this therapeutic class may be used to treat covered conditions.

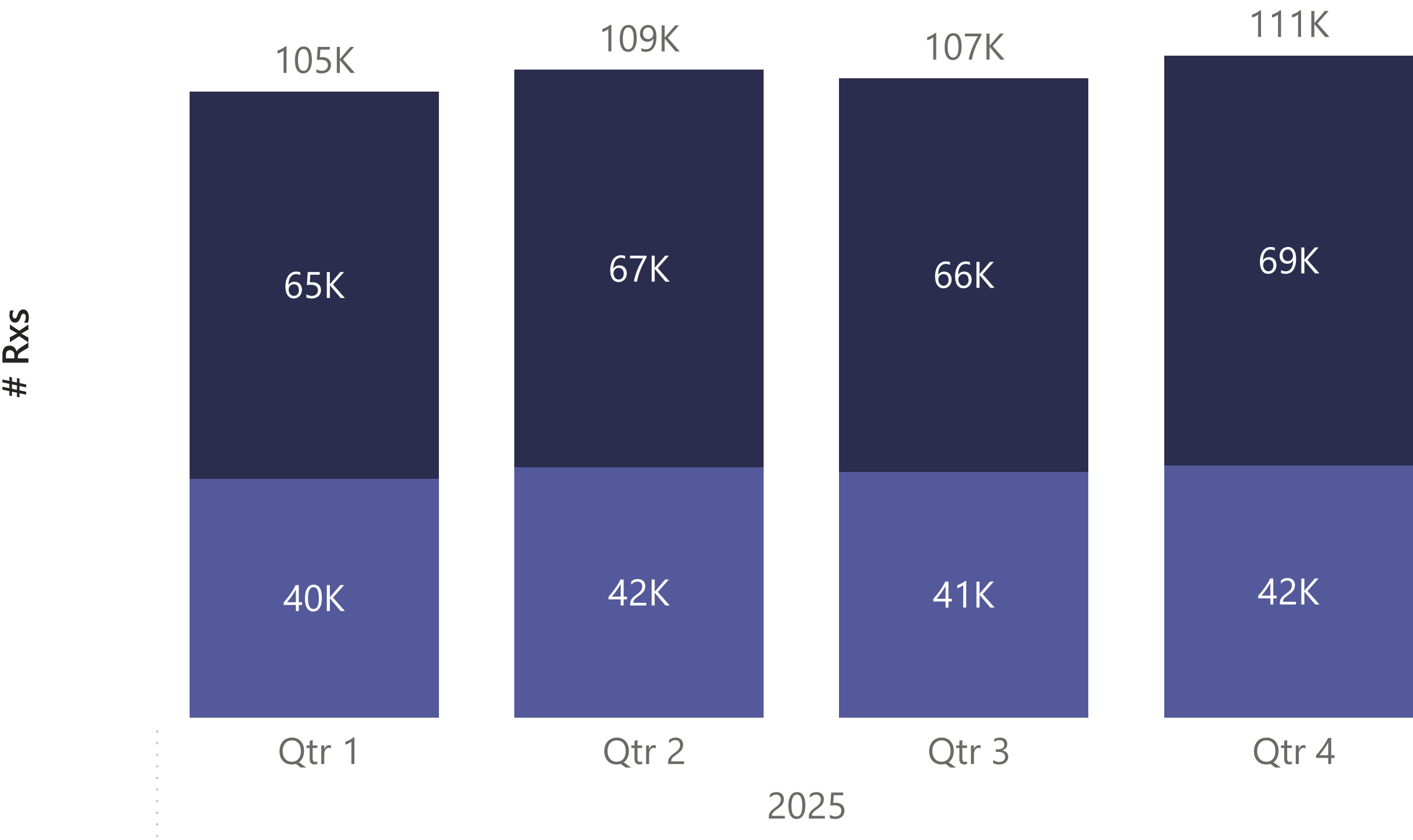
Disclaimer of Endorsement: Mention of any company or product does not constitute endorsement by CDC, NIOSH, or the WTC Health Program.

Rx Claims Data Thru:
December 31, 2025

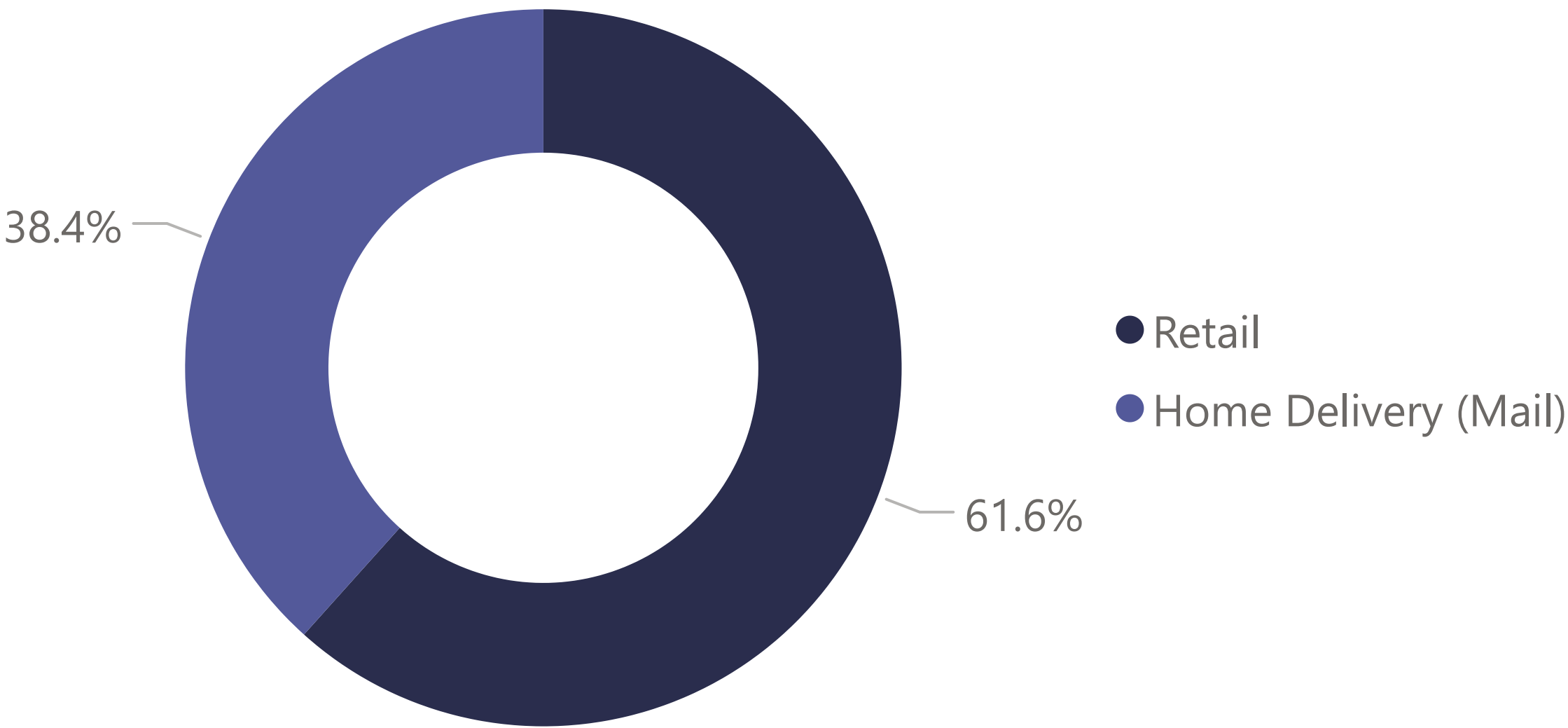
Responder Pharmacy Claims for Past 12 Months

57. Frequency of Retail & Home Delivery Prescription Fill Utilization in Past 12 Months

● Home Delivery (Mail) ● Retail



58. Percentage of Pharmacy Retail/Home Delivery Utilization

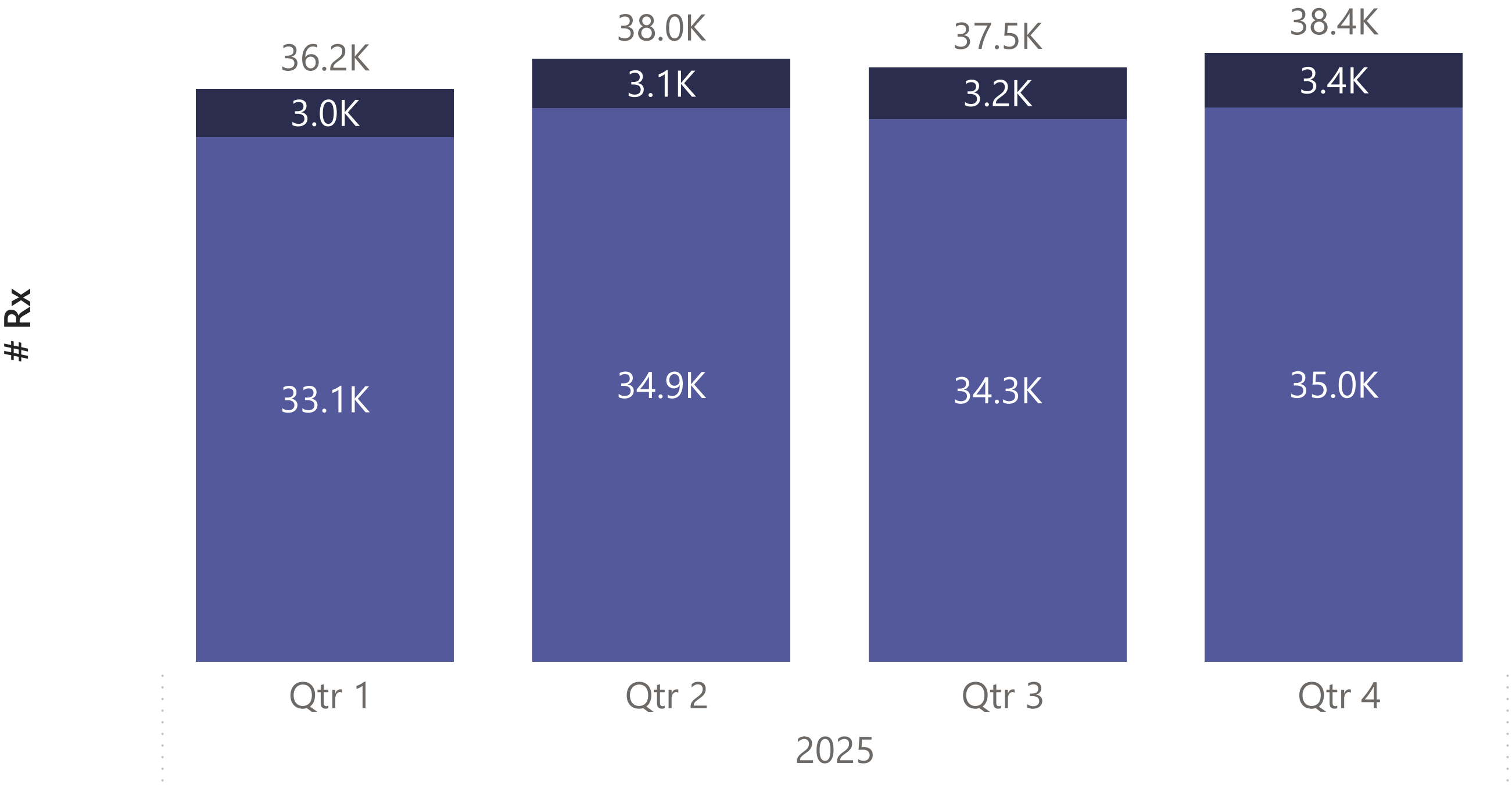


Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Note on Pharmacy Network for Survivors: Pharmacy claims for survivors must be coordinated with their primary insurance. Due to this requirement, the Program allows Survivors to use a larger pharmacy network than Responders for a 90-day supply to allow easier processing with Survivor members' primary insurance. The Program does not track 90-day pharmacy network utilization for Survivors.

63. Frequency of 90-Day Fill Utilization by Responders in Past 12 Months

● Home Delivery (Mail) ● Walgreens/Duane Reade (Retail)



34.7%
of prescriptions dispensed in
past 12 months were 90-Day Fills

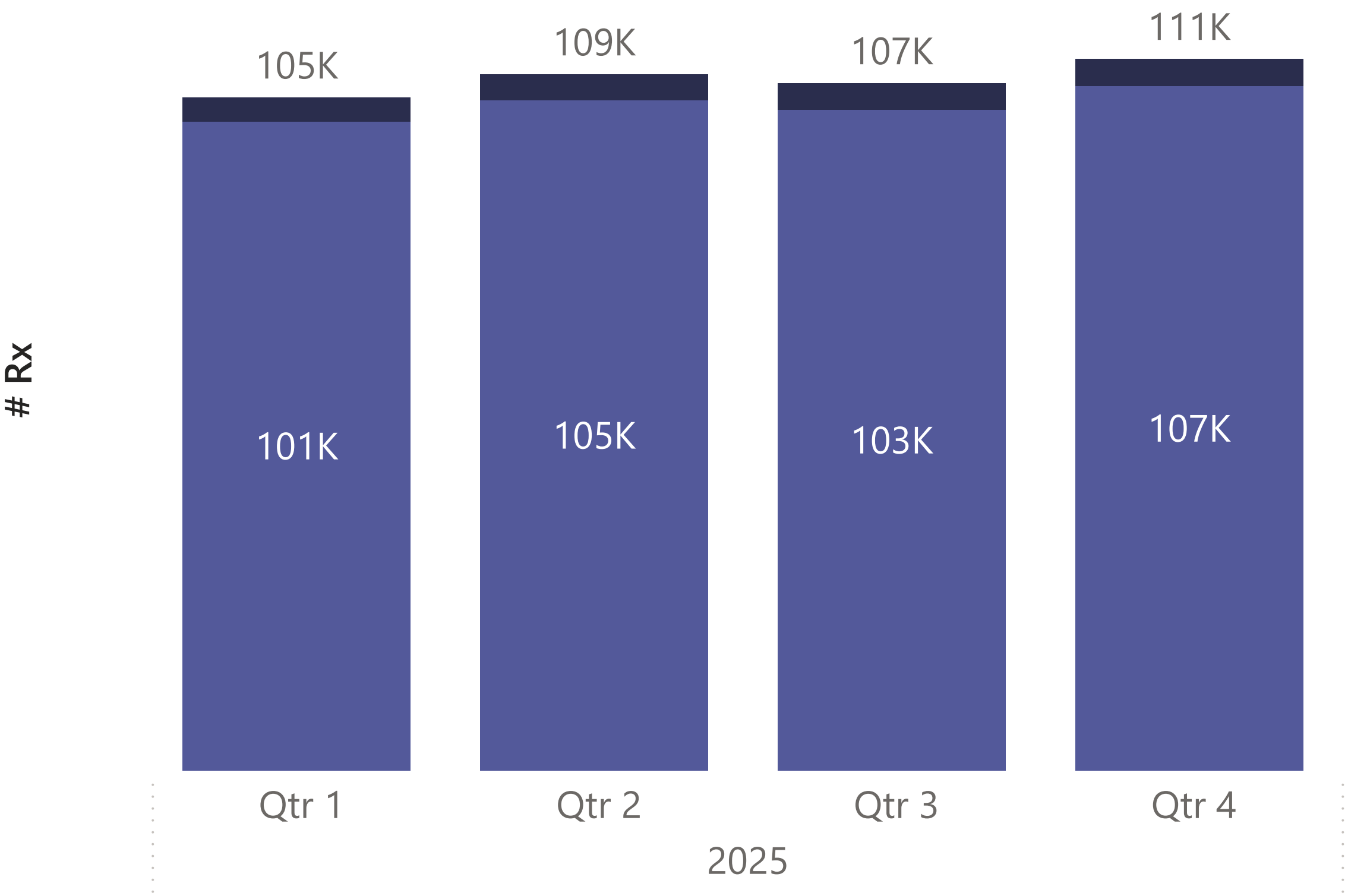
Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Note on Pharmacy Network for Survivors: Pharmacy claims for survivors must be coordinated with their primary insurance. Due to this requirement, the Program allows Survivors to use a larger pharmacy network than Responders for a 90-day supply to allow easier processing with Survivor members' primary insurance. The Program does not track 90-day pharmacy network utilization for Survivors.

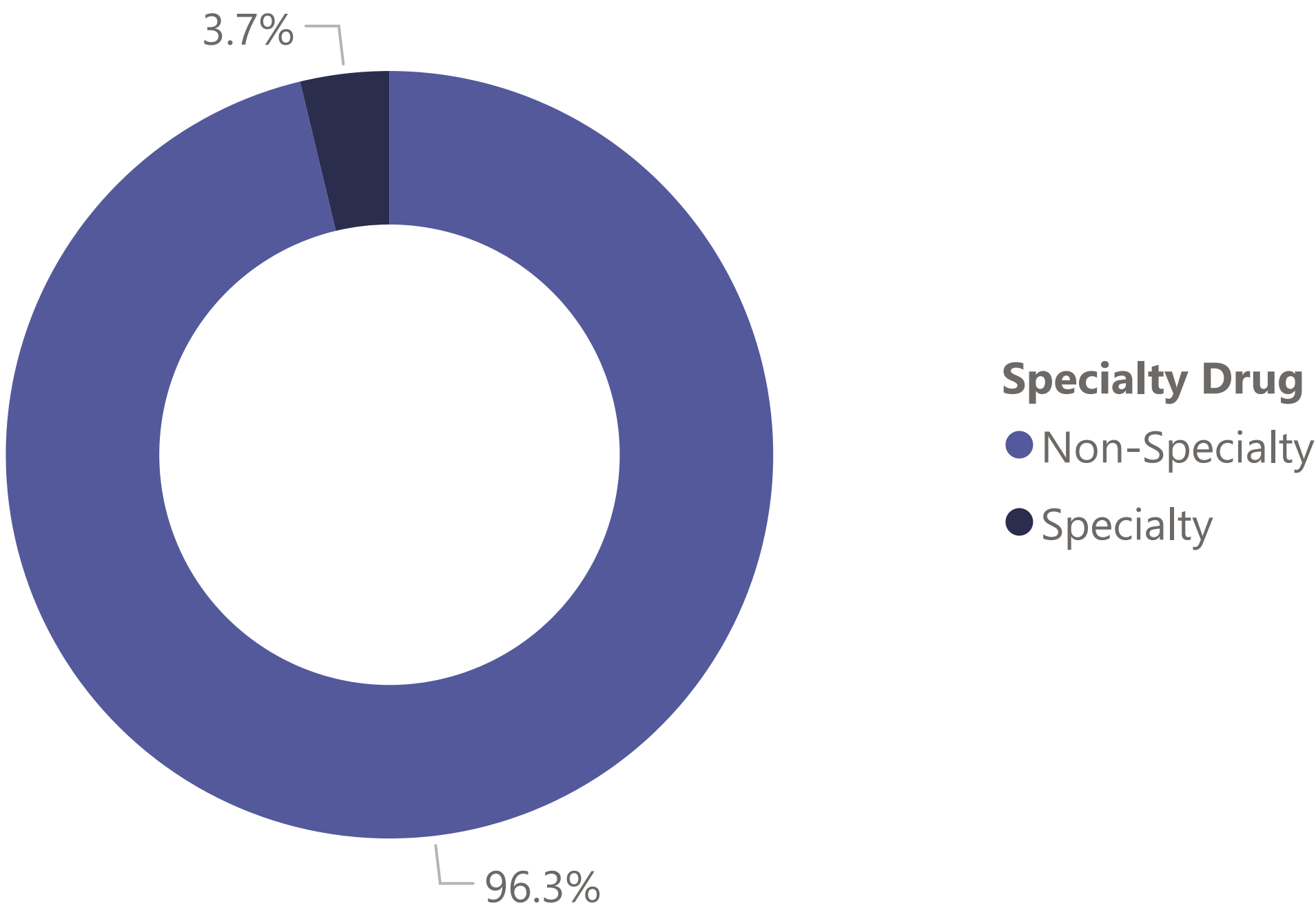
Disclaimer of Endorsement: Mention of any company or product does not constitute endorsement by CDC, NIOSH, or the WTC Health Program.

59. Responder Specialty Fill Frequency in Past 12 Months

Specialty Drug ● Non-Specialty ● Specialty



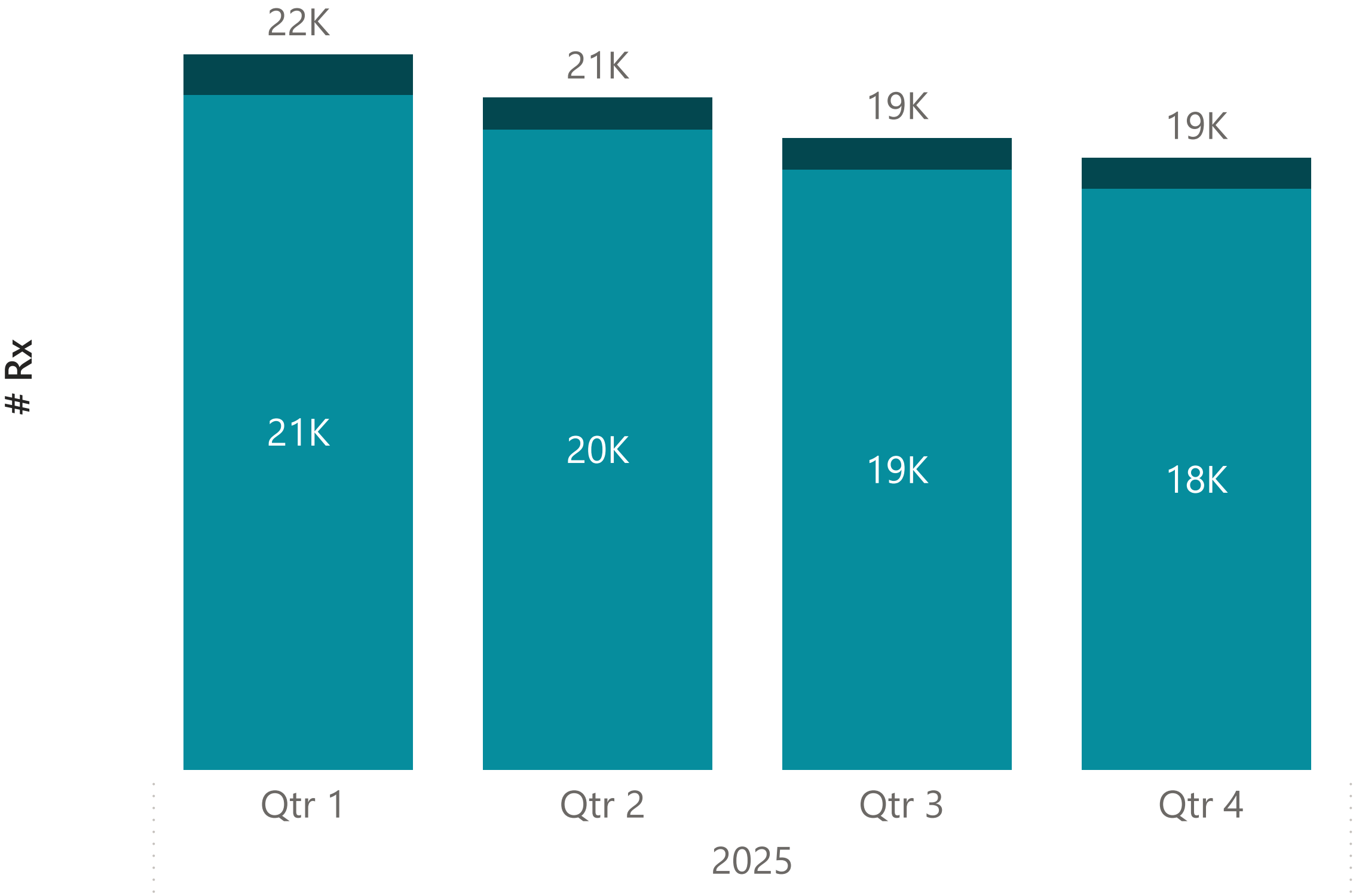
60. Overall Specialty Drug Status for Responder Rx Claims



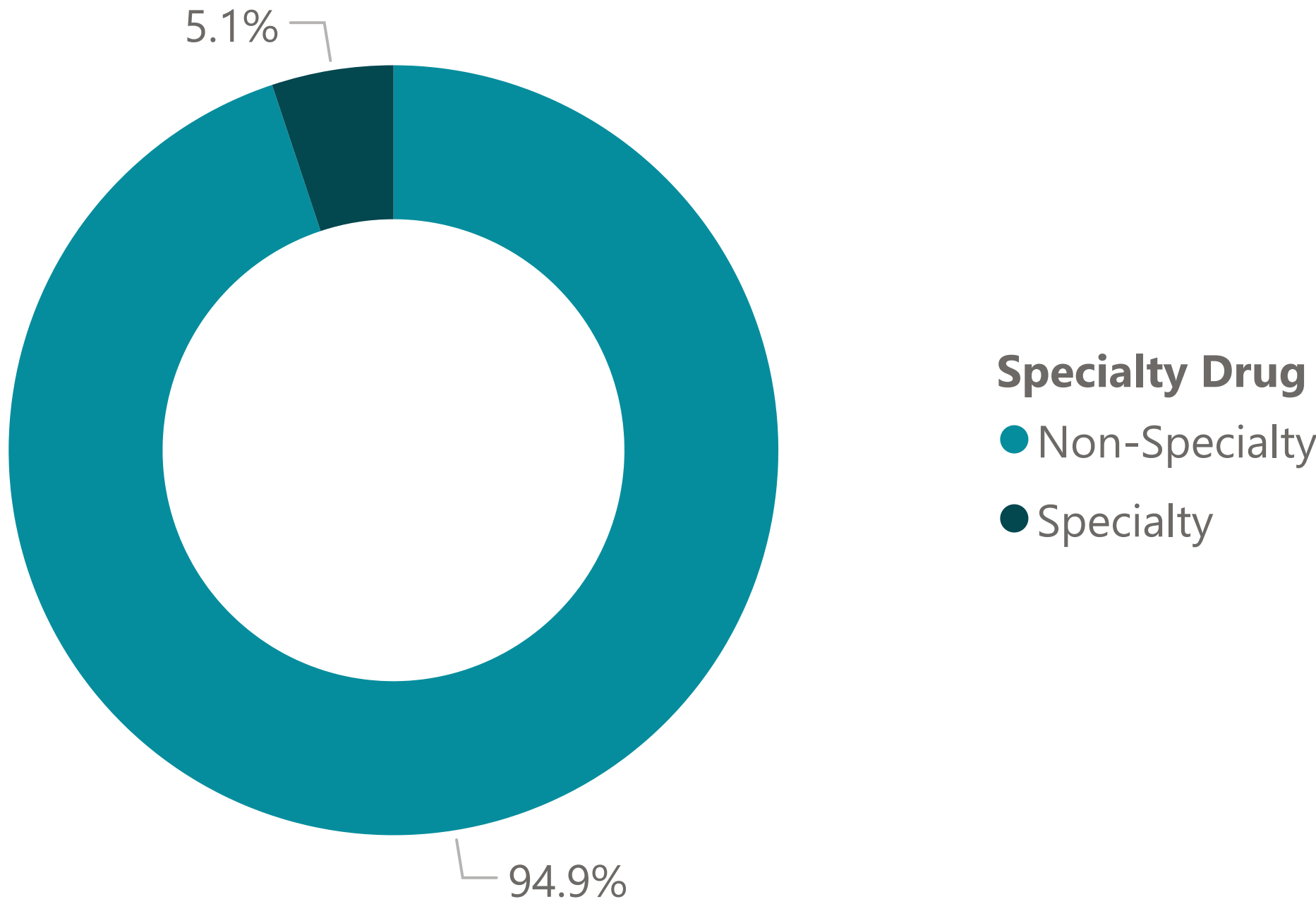
Survivor Specialty Pharmacy Claims for Past 12 Months

61. Survivor Specialty Fill Frequency in Past 12 Months

Specialty Drug ● Non-Specialty ● Specialty



62. Overall Specialty Drug Status for Survivor Rx Claims



Pharmacy Data Timeline: Pharmacy claims and cost data are presented based on the date of service/date filled.

Specialty Medications: Defined as high-cost prescription medications used to treat complex, chronic conditions like cancer and often require special handling (such as refrigeration during shipping) and administration (such as infusions).

Rx Claims Data Thru:
December 31, 2025

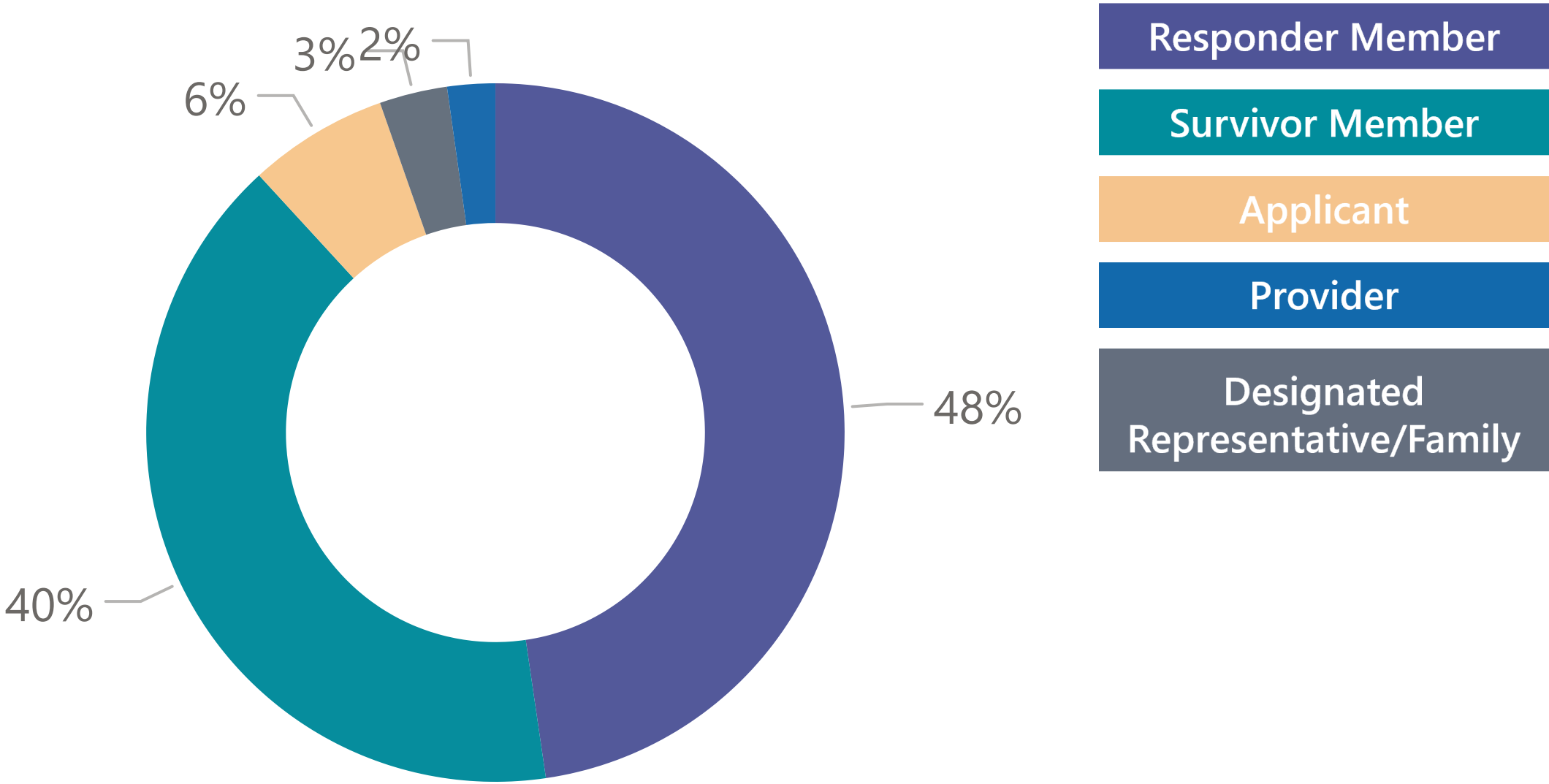
64. Top 10 Topics of Feedback by Calendar Year

Data since feedback form opened in July 2023

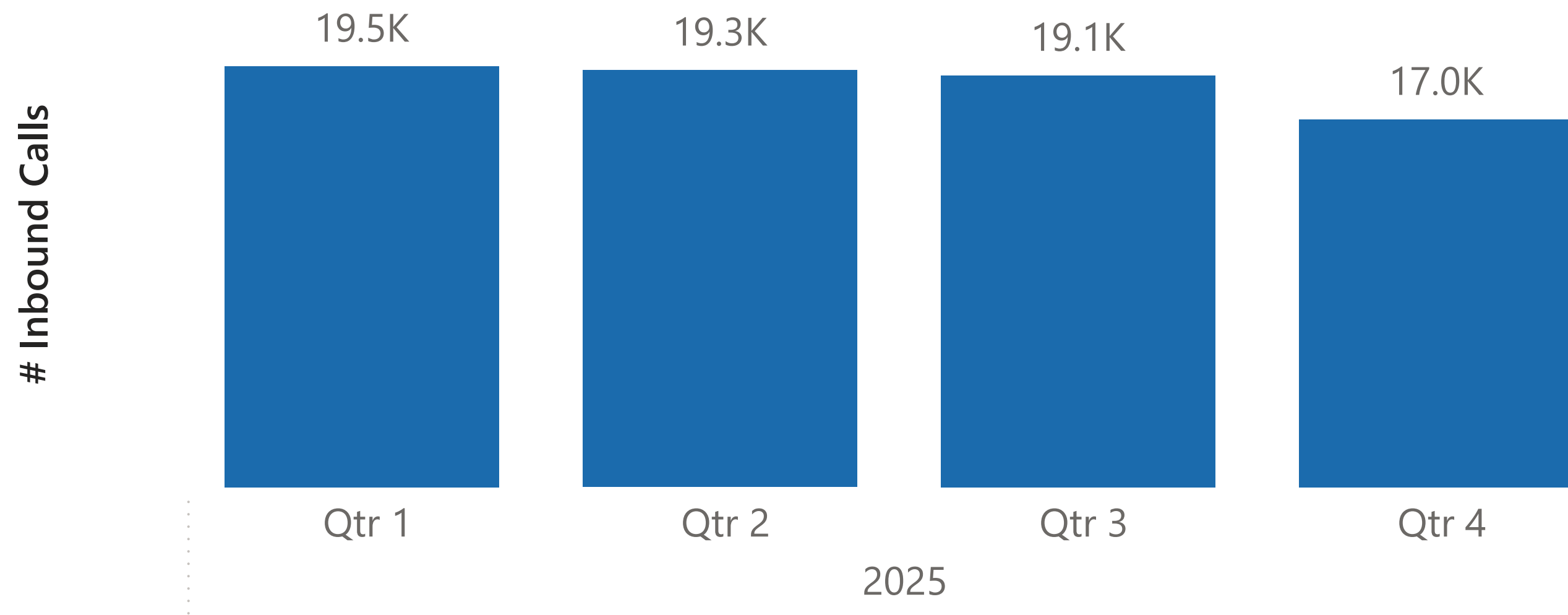
Main Topic	2023	2024	2025	Total
Treatment	31.30%	26.55%	14.65%	24.12%
Certification/WTC3	6.11%	16.81%	25.48%	16.73%
CCE/NPN	15.27%	11.50%	14.65%	13.42%
Billing	13.74%	13.27%	10.83%	12.65%
Enrollment	13.74%	5.75%	10.19%	9.14%
Policy/Process	12.21%	9.29%	5.73%	8.95%
Other	3.05%	5.75%	8.28%	5.84%
Pharmacy/Medication	0.76%	5.31%	7.01%	4.67%
Case Management	0.76%	3.10%	2.55%	2.33%
Records Request	3.05%	2.65%	0.64%	2.14%

65. Type of Submitter for Feedback on Top 5 Categories, Cumulative

Data since feedback form opened in July 2023



66. Inbound Calls To Call Center in Last Year



67. Call Center Language Line Usage in Last Year

Translation services provided through language line

Year	Mandarin	Other	Polish	Spanish
2025				
Qtr 1	33	26	<10	201
Qtr 2	35	28	<10	105
Qtr 3	25	22	<10	118
Qtr 4	29	27	<10	105

68. % Language Line Usage by Language in Last Year

Translation services provided through language line

